Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

	Before completing this form please read the guidance notes at the end of the lift you are completing this form by hand please write legibly in block capitals cases ensure that your answers are inside the boxes and written in black in additional sheets if necessary.	Le - 11
	You may wish to keep a copy of the completed form for your records. Richard HAYCOCK	
	(Insert name of applicant) apply for the review of a premises licence under section 51 for the predescribed in Part 1 below (delete as applicable)	mises
755	Part 1 – Premises or club premises details	
	Postal address of premises or, if none, ordnance survey map reference description Dog and Duck Public House 33 High Street Redhill	or
ŀ	Post town Redhill Post code (if known) RH1 1RD)
1	Nown) Dwen O'Mahoney Jumber of premises licence or club premises certificate (if known R&BBC 12/00839/LAPREM	
	art 2 - Applicant details	
1)	an interested party (please complete (A) or (B) below)	ck yes
	a) a person living in the vicinity of the premises	
	b) a body representing persons living in the vicinity of the premises	
	c) a person involved in business in the vicinity of the premises	
	d) a body representing persons involved in business in the vicinity of the premises	
2)	a responsible authority (please complete (C) below)	\boxtimes

 a member of the club to which this application relates (please complete (A) below) 							
(A) DETAILS OF	INDIVIE	OUAL AP	PLICAN	「(fill in as	applicable)		
Please tick Mr Mrs		Miss	□ M	s 🗌	Other (for ex	title ample, Rev)	
Surname				First na	mes		
l am 18 years ol	d or ove	er				Please tick	yes
Current postal address if different from premises address							
Post town				Pos	t Code		
Daytime contac	t teleph	one num	ber				
E-mail address (optional)							
(B) DETAILS O	F OTHE	R APPLI	CANT				
Name and addre	ess						
Telephone numb	per (if an	y)					
E-mail address (optional)		· · · · · · · · · · · · · · · · · · ·			

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Surrey Police
PO Box 101
Guildford
Surrey
GU1 9PE
94
Telephone number (if any)
01483 630876
E-mail address (optional)
haycock2115@surrey.pnn.police.uk
This application to review relates to the following licensing objective(s)
Please tick one or more boxes
1) the prevention of crime and disorder
2) public safety
3) the prevention of public nuisance
4) the protection of children from harm
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Please state the ground(s) for review (please read guidance note 1)
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Please provide as much information as possible to support the application (please read guidance note 3)

BREACHED CONDITIONS, UNDERTAKINGS AND OFFENCES. CONDITIONS.

1. Save in an emergency a personal licence holder must be on the premises on Friday and Saturday nights from 1800 hours to closing when licensable activity is taking place or when there are organised events taking place.

Breach - This condition was breached at 2105hrs on Saturday 19th May. Statement provided by PC 40377 Clements (page 1)

- Condition complied with.
- 3. The age verification policy required by the mandatory conditions shall specify the age of 25 instead of 18 so as to require that any person who appears to be under the age of 25 shall be asked to provide proof of age in the required format when seeking admission to the premises and before being sold or served alcohol. A refusals log is to be maintained and made available to any responsible authority upon request.

Breach - During visit on 13th July No refusals log could be produced. Door staff were not seen to check any IDs. There were no posters/signs on display either at the point of sale or point of entry. Statement provided by PC 40024 Stevens(page 4).

4. Three SIA approved door supervisors to be on duty at all times on the premises during the following periods: From 2000 hours until all customers have left the premises on any Friday or Saturday.

Breach - At 2105hrs on Friday 19th May, 2050hrs on Friday 15th June and 2015hrs on Friday 13th July only two door staff were on duty. Statement provided by PC 40377 Clements for the 19th May and PC 40377 Clements (page 1) and PC 3029 Ferris (page 1).

5. An incident log shall be kept at the premises. A record of all incidents relating to crime and disorder and anti-social behaviour shall be logged showing the date and time of the incident, details of the nature of the incident and the individual(s) involved and the name of the member of staff involved. The log shall be kept up to date and on the premises at all times and made available for inspection on request by officers of the Licensing Authority and/or Police.

Breach - During the visit on 13th July a diary was produced however this did not record any incidents but had details of upcoming pub watch meetings. The diary was not readily available behind the bar, but took at least 15 minutes to produce, and appeared to be the premises diary rather than an incident log. Statement by Licensing Officer 12838 Hume (page 1)

6. At each exit located at the premises, signs shall be erected which are easily visible to customers and which request customers to leave quietly. The size, lettering, wording and location of such signs shall be agreed in writing with the Licensing Authority by 1 June 2012.

Breach - During the visit on 13th July it was noted that no signs were in position Statement provided by Licensing Officer 12838 Hume (page 1) and PC 40024 Stevens (Page 4)

7. The premises licence holder shall implement a zero tolerance drug policy that includes signs placed visibly at all entrances to the premises and visibly in both the male and female toilets. The signs shall indicate that no illegal drugs are allowed on the premises and that anyone being found in possession of such drugs will be ejected from the premises. The zero tolerance drug policy to be agreed with Surrey Police by 1 June 2012.

Breach - A Drug Policy has not been submitted to Surrey Police, and at the visit 13th July no signs were on display. During a visit on 6th July Police asked for a copy of the drug policy and the DPS stated he would e-mail a copy. Statement provided by PC 40024 Stevens (page 4)

8. When the premises is open for licensable activity, all public toilets to be checked not less than twice per hour. A record of these checks to be maintained and made available to any responsible authority requesting such record.

Breach - During the visit 13th July No toilet check record could be produced. Statement provided by PC 40024 stevens (page 4) and Licensing Officer 12838 Hume (page 2)

9. SIA approved door supervisors, when employed at the premises, are to conduct searches of bags of customers seeking admission to the premises in order to deter and prevent illegal drugs from being brought onto the premises. In addition, as a condition of entry, those seeking entrance to the premises will be subject to a search of their person. This will be in accordance with the zero tolerance drug policy for the premises, a draft of which shall be supplied to Surrey Police within one month of the date of the hearing.

Breach - During the visit on 13th July door staff were not seen to do any searches. Statement provided by PC 40024 Stevens (page 4).

- 10. Condition complied with.
- 11. Plans are to be provided to the Licensing Authority by the premises Licence holder indicating a marked smoking area within one month of the date of this hearing. Once this defined smoking area has been approved by the responsible authorities, this area is to be controlled by at least one SIA approved Door Supervisor when employed at the premises when it is being used by any person. No customers shall be permitted to exit or enter the premises or the approved smoking area at any time carrying drinking glasses or glass bottles.

Breach - Plans have not yet been provided and during the visit on 13th July it was noted that persons were carrying glasses and drinking in the smoking area. Statement provided by PC 40024 Stevens (page 4).

UNDERTAKINGS,

1. Mr O'Mahoney to control use of the side door of the premises leading onto Cromwell Road and to ensure that it is used for no other purpose than as a fire exit after 2000 hrs on any night.

Breach - During the visit on 13th July 2015hrs to 2110hrs this door was found to be open. Statement provided by Licensing Officer 12838 Hume (page 1)

2. Mr O'Mahoney to secure an SIA badge by 1 June 2012. At the visit 13th July Mr O'Mahony stated he had taken the SIA course but had not yet received a badge.

Breach – A request has been submitted to the SIA Authority in order to check his status as of the 1st June 2012. Statement provided by PC 40024 Stevens (page 3)

3. Undertaking complied with.

OFFENCES BREACHED.

Carry out a licensable activity otherwise than in accordance with a licence Sec 136 Licensing Act 2003

Failing to notify Licensing Authority of change of address

Sec 127 Licensing Act 2003

Failing to Display summary of Premises Licence.

Sec 57 Licensing Act 2003

Failing to display information price list

Consumer Protection from unfair consumer trading Regulations 2008

No Weights & Measures Indications

Intoxicating Liquor Regulations 1988

Failing to display ownership details,

Companies Act 2006

Work as a door supervisor except and in accordance with a licence.

Sec 3 Private Security Industry Act 2001

Failing to Comply with conditions (Display of Badge)

Sec 9 Private Security Industry Act 2001

Please tick yes

Have you made an application for review relating to this premises before

 \boxtimes

If yes please state the date of that application

Day Month Year
1 6 0 2 2 0 1 2

If you have made representations before relating to this premises please state what they were and when you made them

Previous review hearing held 30th March 2012

The Dog and Duck Public House is located at 33 High Street, Redhill, Surrey. The front of the premises faces out onto a pedestrian area and parade of shops. On entering the premises, the bar is located directly in front of the entrance doors.

Surrey Police have called this review on the grounds of Prevention of Crime and Disorder and Public Safety

With regard to public safety, there have been a number of incidents involving assaults at the premises, some of which have involved the door staff. In addition there have been numerous incidents involving drugs at the premises. All of these incidents are explained in more detail on the attached summary.

In relation to the prevention of Crime and Disorder, Surrey Police have concerns regarding the lack of CCTV at the premises and the poor lighting inside the premises. In addition, there are concerns over the effectiveness of the door staff employed at the premises and of the overall general management of the premises.

Notice of determination attached.

Please	tick	yes
ble	\boxtimes	

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements
 my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature		// / / / / / / / / / / / / / / / / / /			
Date		22	August	200 .	
Capacity	Police Inspector		0		
					404151655

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

Murrae Hume

Licensing Officer Reigate & Banstead

PO BOX 101

Guildford

Surrey GU1 9PE

Post town

Post Code

Guildford

GU1 9PE

Telephone number (if any) 01483 638940

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) hume12838@surrey.pnn.police.uk

Notes for Guidance

- 1. The ground(s) for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.

Notice of determination of application for review of premises licence

The Chief Officer of Police Surrey Police PO Box 101 Guildford Surrey GU1 9PE

[the-licence holder][the applicant]-[a-person-who-made-relevant-representations]-[the-Chief Officer-of-Police]

Reigate and Banstead Borough Council, being the licensing authority, on the 16 February 2012 received an application for a review of a Premises Licence in respect of premises known as:

The Dog and Duck Public House 33 High Street Redhill Surrey

RH1 1RD

On Friday 30 March 2012, The Council determined as follows:

Condition 1 to be removed.

Reason:

- The change of management role and undertaking of direct management by the current Designated Premises Supervisor.
- It was noted that the parties agreed this amendment.

Condition 2 to be amended as follows:

Save in emergency, a personal licence holder must be on the premises on Friday and Saturday nights from 1800 hours to closing when licensable activity is taking place or when there are organised events taking place.

Reason:

 The Sub Committee noted the representations of the parties and considered it to be logically sensible to avoid technical breaches during times of emergency.

Condition 3 to be as set out in the report, *applicable from 1 June 2012*. Reason:

- The significant record of criminal and anti-social behaviour set out in full in the application. The evidence of police officers as to the layout of the premises and the difficulties of managing problems without CCTV were given particular weight.
- The express agreement of the parties to this condition was noted.
- The delay in implementation takes account of the practical requirements of completing the necessary works.

Reason:

- The representations of the parties and the Sub-Committee's awareness of youth drinking in the Redhill area and consideration of community and Council priorities.
- The express agreement of the parties to this condition was noted.

Condition 5 to be amended as follows:

<u>Three SIA</u> approved door supervisors to be on duty at all times on the premises during the following periods:

- (n) from 2000 hours until all customers have left the premises on any Friday or Saturday.
- (b) such other dates as agreed with Surrey Police.

For the sake of clarity, 'on duty' is intended to include only those persons working as a supervisor exclusively at that time, and not on a break or carrying out other duties.

Reason:

- The significant record of criminal and anti-social behaviour set out in full in the application.
- The clear evidence of poor historic door management.
- The move to a new provider of SIA approved door management.
- The physical changes to doors on the premises as outlined during the hearing.
- The evidence of police officers as to the need for three active SIA approved staff at all times to give reasonable supervision on the premises to effectively protect the public, in the light of the history of concerns as to handling of actual incidents which resulted in Court or police action in respect of activities on the premises, was given particular weight.

Condition 6 to be as set out in the report. Reason:

 The significant record of criminal and anti-social behaviour set out in full in the application. The evidence of police officers as to the layout of the premises and the difficulties of understanding and managing problems without an incident log.

Condition 7 to be as set out in the report, applicable from 1 June 2012. Reason:

- The significant evidence of antisocial behaviour and related noise on several dates, as set out in the application.
- This factual evidence as to the problems at the premises which was not opposed by the licence holder.
- The delay in implementation is to enable effective discussion and consultation with the licensing authority to maximise the benefit of the relevant signage.

Condition 8 to be as set out in the report, applicable from 1 June 2012. Reason:

- Due to the clear and significant weight of unopposed evidence of a history of drug use on the premises.
- The express engagement of the DPS with crime reduction was noted.
- The delay in implementation is appropriate to enable effective discussion, advice and direction from Surrey Police on the most effective zero tolerance drug signage policy for these premises.

Condition 9 to be amended as follows:

When the premises are open for licensing activity all public toilets to be checked not less than twice per hour. A record of checks to be maintained and made available to any responsible authority requesting such record.

Reason:

 Due to the clear and significant weight of unopposed evidence of a history of drug use in the toilet area and the lack of historic effective management of those problems.

 Searches are considered to be most effective in reducing crime and antisocial behaviour when they are randomised in timing but regularly carried out throughout an evening, based on representations of the parties and the opinion of the Sub-Committee.

 A log was considered appropriate to enable an evidence base for evaluating the performance of the management of the premises against this condition.

Condition 10 to be amended as follows:

SIA approved door supervisors, when employed at the premises, are to conduct searches of bags of customers seeking admission to the premises in order to deter and prevent illegal drugs from being brought onto the premises. In addition, as a condition of entry, those seeking entrance to the premises will be subject to a search of their person. This will be in accordance with the zero tolerance drug policy for the premises, a <u>draft</u> of which shall be supplied to Surrey Police within one month of the date of the hearing.

Reason:

- Due to the clear and significant weight of unopposed evidence of a history of drug use and anti-social behaviour which may well have been related to drug use on the premises.
- The express engagement of the DPS with future crime reduction measures was noted and given particular weight.

Condition 11 to be amended as follows:

There shall be no entry or re-entry to the premises after 0100 hours on Friday and Saturday with the exception of those patrons leaving the premises to smoke in the agreed smoking location.

Reason:

- The clear history of antisocial behaviour and related noise on several dates as set out in the application was considered.
- The representations of the license holder about the economic impact of a midnight re-entry ban was considered.
- The benefit to the community of a limitation on re-entry by reducing noise as set out by police officers was given particular weight.
- The change in DPS activity and door supervisor contractor, and his express willingness to work with the Police was given particular weight.
- The Sub-Committee considered that the line was closely argued but at this time considered that an earlier time of midnight would effectively prevent the economic activity of the premises and would be draconian in that it would effectively prevent the premises operating after 0100 hours.

Condition 12 to be as set out in the report.

Reason:

Based upon the representations of both parties.

- 1. The Sub Committee took into account the Council's own Statement of Licensing Policy, the Guidance issued by the Secretary of State under s.182 of the Licensing Act 2003, the individual merits of the case, Human Rights legislation and the rules of natural justice.
- 2. The Sub Committee considered that the review application, as granted with conditions, met the four licensing objectives.

Observations

The Sub-Committee noted the following undertakings made by Mr O'Mahoney, the Designated Premises Supervisor:

- 1. Mr O'Mahoney to control use of the side door of the premises leading onto Cromwell Road and to ensure that it is used for no other purpose than as a fire exit after 2000 hrs on any night.
- 2. Mr O'Mahoney to secure an SIA badge by 1 June 2012.
- 3. From 3 April 2012 Mr O'Mahoney will cease to be a DPS at any other premises and will advise the licensing authority should he become a DPS at any other premises in the future.

With effect from: 30 March 2012		
Dated: 4 April 2012	Signed	Section 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1

Please address any communications to:

Ben Murray
Licensing Team Leader
Licensing Department
Town Hall
Castlefield Road
Reigate
Surrey RH2 0SH

Note: An appeal against this decision may be made by the applicant/a person who made relevant representations/the Chief Officer of Police as applicable (see Schedule 5 of the Act) to the magistrates' court for the petty sessions area (or any such area) in which the premises concerned are situated within 21 days from the date of receipt of the notification of the decision.

Licensing Team Leader

Police conditions to be attached to the premises licence of the Dog and Duck Public House, 33 High Street, Redhill as amended by the Licensing Sub Committee on 30 March 2012

- 1. Save in an emergency a personal licence holder must be on the premises on Friday and Saturday nights from 1800 hours to closing when licensable activity is taking place or when there are organised events taking place.
- 2. A CCTV system must be installed on the premises to the standards required by Surrey Police. The system is to be fully maintained at all times with monthly maintenance checks being undertaken and operational at all times when the premises are open and undertaking licensable activities. The system must cover all internal public areas and immediate exterior of the premises aimed at preventing crime and disorder. At least one camera shall provide clear images of people entering and leaving the premises. All staff must be fully trained in the operation of the system and a record kept of this training including a record of system maintenance retained on the premises for inspection by any responsible authority on request. There must always be a member of staff on the premises able to operate the system when the premises are open and carrying out any licensable activity. All CCTV footage to be retained for a minimum of 31 days and made available either for viewing or in a format that can be downloaded within 24 hours of any request being made by a Police officer or authorised person. Applicable from 1 June 2012.
- 3. The age verification policy required by the mandatory conditions shall specify the age of 25 instead of 18 so as to require that any person who appears to be under the age of 25 shall be asked to provide proof of age in the required format when seeking admission to the premises and before being sold or served alcohol. A refusals log is to be maintained and made available to any responsible authority upon request.
- 4. Three SIA approved door supervisors to be on duty at all times on the premises during the following periods:
 - a. From 2000 hours until all customers have left the premises on any Friday or Saturday
 - b. Such other dates as agreed with Surrey Police.
- 5. An incident log shall be kept at the premises. A record of all incidents relating to crime and disorder and anti-social behaviour shall be logged showing the date and time of the incident, details of the nature of the incident and the individual(s) involved and the name of the member of staff involved. The log shall be kept up to date and on the premises at all times and made available for inspection on request by officers of the Licensing Authority and/or Police.
- 6. At each exit located at the premises, signs shall be erected which are easily visible to customers and which request customers to leave quietly. The size, lettering,

- wording and location of such signs shall be agreed in writing with the Licensing Authority by 1 June 2012.
- 7. The premises licence holder shall implement a zero tolerance drug policy that includes signs placed visibly at all entrances to the premises and visibly in both the male and female toilets. The signs shall indicate that no illegal drugs are allowed on the premises and that anyone being found in possession of such drugs will be ejected from the premises. The zero tolerance drug policy to be agreed with Surrey Police by 1 June 2012.
- 8. When the premises is open for licensable activity, all public toilets to be checked not less than twice per hour. A record of these checks to be maintained and made available to any responsible authority requesting such record.
- 9. SIA approved door supervisors, when employed at the premises, are to conduct searches of bags of customers seeking admission to the premises in order to deter and prevent illegal drugs from being brought onto the premises. In addition, as a condition of entry, those seeking entrance to the premises will be subject to a search of their person. This will be in accordance with the zero tolerance drug policy for the premises, a draft of which shall be supplied to Surrey Police within one month of the date of the hearing.
- 10. There shall be no entry or re-entry to the premises after 0100 hours on Friday and Saturday with the exception of those patrons leaving the premises to smoke in the agreed smoking area.
- 11. Plans are to be provided to the Licensing Authority by the premises Licence holder indicating a marked smoking area within one month of the date of this hearing. Once this defined smoking area has been approved by the responsible authorities, this area is to be controlled by at least one SIA approved Door Supervisor when employed at the premises when it is being used by any person. No customers shall be permitted to exit or enter the premises or the approved smoking area at any time carrying drinking glasses or glass bottles.

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DOG DUCK, REDHILL

21/07/2012 23:35				TYPE	NOILDINOIL
-		0	2 P12210221	0	CALL FROM MALE COMPLAINING BECAUSE HE HAD BEEN THROWN OUT OF PUB, THREATENING TO STAB SOMEONE, MALE BEING ABUSIVE. POLICE ATTENDED TWO MALES HAD BEEN REFUSED ENTRY WORDS OF ADVICE GIVEN NO ALLEGATIONS.
24/06/2012 00:32		0	4 P12179210	P/Order	POLICE WERE CALLED TO LOCATION AFTER DOOR STAFF HAD DETAINED A MALE AFTER TRYING TO EJECT A MIXED GROUP OF PERSONS AFTER THEY WERE TOO ROWDY WITHIN THE PUB, WHILST BEING EJECTED THE MALE PULLED AT A DOORSTAFFS TIE. ALL PERSONS WERE SENT AWAY BUT WERE UPSET THAT THEY HAD BOUGHT FRESH DRINKS THAT WERE TAKEN AWAY FROM THEM
27/05/2012 02:09	96		P12149864	-	6 MALES INVOLVED IN FIGHT WITH DOOR STAFF, NO OFFENCES OR ALLEGATIONS.
					POLICE ATTENDED THE DOG AND DUCK PUB ON REPORTS CCTV OF FOUR MALES THAT HAD BEEN CAUSING PROBLEMS IN WOODHATCH AND REDHILL EARLIER IN THE EVENING ON ARRIVAL POLICE SPOKE WITH THE DOOR STAFF MANAGER RICHARD THOMPSON WHO EXPLAINED THAT A GROUP OF MALES HAD ARRIVED AND NOT ALL COULD ENTER DUE TO NOT HAVING ANY ID TWO OF THE MALES IN QUESTION HAD EARLIER IN THE NIGHT LEFT THE BEFHIVE PUB WITHOUT PAYING FOR THER DRINKS, POLICE LIASED
					WITH DOOR STAFF AT THE DOG AND DUCK AND DISCOVERED THAT TWO OF THE MALES HAD NO ID ONE WAS REFUSED ENTRY AND THE OTHER DID GAIN ENTRY HOWEVER WAS NOT SERVED ANY ALCOHOL AND WAS REMOVED AS SOON AS POLICE ADVISED THE DOOR STAFF OF HIS AGE BOTH MALES WERE EJECTED FROM THE PUB ON SPEAKING
-					WITH THE OWNER OF THE PUB OWEN MARTIN MAHONEY POLICE BECAME AWARE THAT THERE WERE APPROXIMATELY 40 MEMBERS OF THE TRAVELLING COMMUNITY IN THE PUB AT THE TIME MAHONEY BELIEVED THAT THIS WAS IN RELATION TO AN INCIDENT THAT OCCUPED ON THE 44TH APPLIANDED HIS VEHICLE HAD A PRICK THEOMY.
20/04/2012 23:00		0	3 P12111971	P/Order	THROUGH ONE OF ITS WINDOWS THE DOOR STAFF WERE COOPERATING WITH POLICE
14/04/2012 02:10	0		RB/12/2997		DRUNKEN MALE ASSAULTED TAXI DRIVER ON WAY HOME FROM PUB. ALSO SMASHED REAR WINDOW OF VEHICLE. LEFT SCENE BUT LOCATED AND ARRESTED.HAD BEEN DRINKING AT DOG & DUCK.
14/04/2012 02:05	5.		RB/12/2993	Damage	Damage VEHICLE OWNED BY DPS HAD WINDOW SMASHED WITH BRICK IN PUBLIC CAR PARK.
14/04/2012 00:36	9		P12105067	Drugs	CALL FROM EX MANAGER TO SAY SHE HAD BEEN OFFERED DRUGS IN TOILET AT LOCATION.
14/04/2012 02:00	0		RB/12/2994		ARGUMENT OUTSIDE INVOLVING EX MEMBERS OF STAFF AND CUSTOMER RESULTING IN THREE ARRESTS FOR AFFRAY AND THREATS TO COMMIT CRIMINAL DAMAGE
					PEOPLE DRINKING ALOCHOL OUTSIDE THE DOG AND DUCK PUBLIC HOUSE SITTING ON THEIR CHAIRS. THERE WAS NO BARRIER IN PLACE AND THE GROUP WERE BEING LOUD AND CAUSING ASB. POLICE ATTENDED THE PUB AND SPOKE TO SAM THE MANAGER AND ADVISED HER THAT DUE TO THE FACT THEY DONT HAVE PLANNING PERMISSION FOR THE OUTSIDE AREA AND THAT PEOPLE WERE DRINKING WITHIN THE DPPO THEY WOULD HAVE TO BE MOVED. MANAGER AGREED AND STATED THAT THEY WOULD NOT BE HADDY, ON CHECKING ABBOOK & MINISTATED MANAGER US DEADLY OF STATES.
01/04/2012 16:40				Other	FROM OUTSIDE INCLUDING THE TABLES.

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SUPERVISOR, HOWEVER, AFTER PUT IN SIMPLER TERMS, EVENTUALLY SPOKE TO THE DPS O'MAHONEY. HE STATED THAT HE WAS CONCERNED ABOUT THE SIX/SEVEN TRAVELLERS INSIDE THE PREMISES AS HE HAD ONE OF THE THREE TRAVELLERS AT THE DOOR WHO HAD BEEN REFUSED ENTRY HAD BEEN INDENTIFIED AS SUSPECT OF THE ABOVE INCIDENT. WE ASSISTED IN MOVING THESE THREE MALES ALONG, APPROXIMATIEN EX	LICENCE CHECK THRE 22:50 COMPLETED PRIOR TO MULTI AGENCY VISIT. S 20:15 CHECKS, NO SEARCHES 21:05 LICENCING CHECK, SPC VISIT BY POLICE LICENS 21:00 OTHERWISE PREMISES LICENCE CHECK AT LOC 20:50 STAFF DISPLAYING BAD SPOKE TO MANAGER W 16:10 STAFF AND THEY WOUL VISIT BY LICENSING OFF SATURDAY NIGHT BUT IN APPROXIMATELY 20 PEO WEEK HE HAD PROBLEM 20:20 HAS BEEN ADVICED TO R ATTENDED THE LOCATIO 22:00 REPORT APPROXIMATEL ATTENDED LOCATION. TO BADGES. ONE MEMBER C SUPERVISOR. HOWEVER STATED THAT HE WAS CON HAD PROBLEMS THE OTH ONE OF THE THREE TRAY SUSPECT OF THE ABOVE 23:45 60 PATRONS PRESENT IN
	APPROXIMATELY 20 PEO WEEK HE HAD PROBLEM 20:20 HAS BEEN ADVICED TO R ATTENDED THE LOCATIO 22:00 REPORT APPROXIMATEL ATTENDED LOCATION. TV BADGES. ONE MEMBER C SUPERVISOR HOWEVER
FRI 18/05/2012 20:20 HAS BEEN ADVICED TO REJECT THEM IN THE FUTURE AND IF HE HAS ANY CAUSE PROBLEMS IN THE FUTURE AND STATES THEY MAY CAUSE PROBLEMS IN THE FUTURE AND STATES THEY MAY CAUSE PROBLEMS IN THE FUTURE AND STATES THEY MAY CAUSE PROBLEMS IN THE FUTURE AND STATENDED THE LOCATION AND SPOKE TO THE MANAGER EVERYTHING IS IN ORDER WITH NO PROBLEMS TO ATTENDED LOCATION. TWO DOORSTAFF OUTISDE MONITORING DOOR, ONE INSIDE. ALL WEARING VISIBLE SI, BADGES, ONE MEMBER OF DOORSTAFF DID NOT UNDERSTAND THE TERM DESIGNATED.	21:05
19/05/2012 21:05 OF DOORSTAFF STARTIN APPROXIMATELY 20 PEO WEEK HE HAD PROBLEM WEEK HE HAD PROBLEM ATTENDED THE LOCATIO 12/05/2012 22:00 REPORT APPROXIMATEL ATTENDED LOCATION. TV BADGES. ONE MEMBER C	20:00
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06/07/2012 21:00 OTHERWISE PREMISES LICENCE CHECK AT LOC 20:50 STAFF DISPLAYING BAD SPOKE TO MANAGER WI 11/06/2012 VISIT BY LICENSING OFF SATURDAY NIGHT BUT H 20:00 REQUIREMENT TO STAR DPS NOT PRESENT. APP 21:05 OF DOORSTAFF STARTIN APPROXIMATELY 20 PEO WEEK HE HAD PROBLEM ATTENDED THE LOCATIO 12/05/2012 20:20 HAS BEEN ADVICED TO R ATTENDED LOCATION. TV BADGES. ONE MEMBER C	20:15
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LICENCE CHECK THRE 13/07/2012 22:50 COMPLETED PRIOR TO MULTI AGENCY VISIT 305/02012 21:05 LICENCING CHECK, SPC VISIT BY POLICE LICENS 06/07/2012 21:05 LICENCING CHECK, SPC VISIT BY POLICE LICENS 21:00 OTHERWISE PREMISES LICENCE CHECK AT LOC 20:50 STAFF DISPLAYING BAD SPOKE TO MANAGER W 11/06/2012 16:10 STAFF AND THEY WOUL VISIT BY LICENSING OFF SATURDAY NIGHT BUT H DPS NOT PRESENT. APP 21:05 OF DOORSTAFF STARTIN APPROXIMATELY 20 PEO WEEK HE HAD PROBLEM ATTENDED THE LOCATION. TO BADGES. ONE MEMBER C	

WITH TEMPORARY STAFF. HE SEEMED GENUINELY PRO POLICE & WAS KEEN TO BE VISITED BY US & SHAKE INFORMATION. HE IS TRYING TO SOURCE A SIA DOOR STAFF COURSE IN TIME FOR 01/06/12 BUT AT THE MOMENT THE SCONEST COURSE HE CAN FIND IS 29/05/12. DPPO DISCUSSED AND SEATING OUTSIDE THE PUB HE WAS UNDER THE IMPRESSION THEY HAD PLANNING PERMISSION FOR THIS AREA WHICH WOULD EXEMPT 14:25 THEM FROM THE DPPO BUT WILL SEEK ADVICE. POLICE ATTENDED THE DOG AND DUCK FOR A LICENSING CHECK THERE WAS ABOUT 30 PEOPLE INSIDE THE PREMISES DOOR STAFF STATED THEY WERE PLANNING ON CLOSING AROUND 0100HRS ALL PEOPLE INSIDE 21:15 WERE IN GOOD SPIRITS AND IN ORDER
WITH TEMPORARY STAFF. HE SEEMED GENUINELY INFORMATION. HE IS TRYING TO SOURCE A SIA DC MOMENT THE SOONEST COURSE HE CAN FIND IS HE WAS UNDER THE IMPRESSION THEY HAD PLAN 4:25 THEM FROM THE DPPO BUT WILL SEEK ADVICE. POLICE ATTENDED THE DOG AND DUCK FOR A LIC PREMISES DOOR STAFF STATED THEY WERE PLAY WERE IN GOOD SPIRITS AND IN ORDER
4 7 0
WED 11/04/2012 SAT 07/04/2012 FRI 06/04/2012

WITNESS LIST - SUMMARY

1) Donna CLEMENT Police Officer (2 Statements) Visited premises on 19th May when DPS was not present. And only two door staff on duty. Visited premises on 15th June when only two door staff on duty

- 2) Ed FERRIS Police Officer Visited premises on 15th June when only two door staff on duty.
- 3) Murrae Hume Police Licensing Officer (2 Statements)
 Present at Licensing Review 30th March.
 Visited premises and spoke to DPS 23rd May.
 Visited Premises 13th July when several offences were established.
 Viewed CCTV and produces Still Photographs.
- 4) Peter STEVENS Police Officer Present at Licensing Review 30th March. Visited Premises 13th July when several offences were established.
- 5) Liz HOLLIDAY Reigate & Banstead Borough Council Licensing Officer. Visited Premises 13th July when several offences were established.
- 6) Katherine BAILEY Senior Trading Standards Officer. Visited Premises 13th July when several offences were established.
- 7) Lisa HOWARD Police Officer Visited Premises 13th July when several offences were established.
- 8) Richard BERRYMAN Police CCTV Operator. (3 Statements) Produces CCTV Discs for Friday 13th July. Friday 20th July & Saturday 21st July.

MG 11

Page 1 of 1

WITNESS STATEMENT
Criminal Procedure Rules, r27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B
URN 45
Statement of: DONNA CLEMENT
Age if under 18: Old (if over 18 insert 'over 18') Occupation: POLICE CONSTABLE 403
This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it know that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be fall or do not believe to be true.
Signature: () - (LONNEY COST) Date 28/07/12
Tick if witness evidence is visually recorded (supply witness details on rear)
I have been asked to write this statement in relation to a visit I carried out at the Dog and Duck in
Redhill on Saturday 19 th May 2012 at approximately 2105 hours.
On the above date I was on duty in uniform on foot patrol in Redhill town centre crewed with special
constabulary 6545 Francis, we were on an operation order, town centre violence this also includes
tasking, carrying out licensing checks at premises. Whilst carrying this licence check out we spoke to a
female bar staff and asked if we could speak to the DPS who I have spoken to in previous visits. The
female stated that he was not present and has nipped out for a bit. I am aware that the DPS is suppose to
be present and made sure this was updated on innweb. I also noticed there were only two bouncers
present both on the front door entrance. I am now aware that there are suppose to be three bouncers from
2000 hours onwards. O. Cle Mare 40377

MG 11

Page 1 of 1

		WITNESS STATEMEN		
Crimina	l Procedure Rules, r27.2;	; Criminal Justice Act 1967, s.9;	; Magistrates' Courts Act 1980	, s.5B
			URN 45	
Statement of:	DONNA CLEMEN	₹T	VIII 45	
Age if under 18:	018	(if over 18 insert 'over 18')	Occupation: POLICE CO	ONSTABLE 40377
or do not believe to be	evidence, I shall be liab true.	gned by me) is true to the best o le to prosecution if I have wilfu	ally stated in it, anything which	I know to be false,
	emst 407		Date 28/0)7/12
Tick if witness evidence	•		ss details on rear)	
		nt in relation to a visit I car		
		proximately 2050hours. On		•
uniform on foot pa	trol in Redhill town	centre crewed with PC 302	29 FERRIS, on operation	order, town
centre violence. At	approximately 2050	hours myself and PC FER	RIS carried out a licence	check in the
		DPS. Whilst carrying this		
		r. At this time I was not aw		
		S that 'it is only ten to nine		
third bouncer has t	o be present'. I did no	of come aware that it was e	eight o'clock until the lies	maina officer
asked me to do a st	tatement as they have	hranchad their licence	\	aising officer
usiva mo to do a s.	atement as they have	e breached their licence.)- Clemene Le	6377

MG 11

Page 1 of 1

		WITNESS STATEMEN	T	
Criminal	Procedure Rules, r27.2;	Criminal Justice Act 1967, s.9;	Magistrates' Courts Act 1980, s.5B	
			URN 45	
Statement of:	Edward FERRIS			
Age if under 18;	Over 18	(if over 18 insert 'over 18')	Occupation: Police Constable 30	29
This statement (consisti	ng of 1 nage(s) each sign	and by ma) is true to the best o	of my knowledge and belief and I make	it knowing
	evidence, I shall be liabl		illy stated in it, anything which I know	
Signature:	9		Date	
Tick if witness evidence	is visually recorded	(supply witnes	ss details on rear)	
On Friday the 15 th o	of June 2012 I was o	n duty in uniform in comp	pany PC 40377 CLEMENT when	n at
2050 hours we cond	ducted a licence chec	ck at the DOG AND DOU	JCK Public house, HIGH STREE	ET
REDHILL. Upon a	rrival I could see tha	t the designated premises	supervisor, Owen O'MAHONE	Y was
present along with	two SIA approved do	oor staff displaying their S	SIA badges. I conducted a check	of the
toilets for any drugs	s activity or indication	ons and left the premises. l	I did not see any other SIA appro	oved
personnel in the pre	emises when I condu	cted the visit.		

MG 11

Page 1 of 2

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

URN 45

Statement of:

Murrae Vincent HUME

Age if under 183

Over 18

(if over 18 insert 'over 18')

Occupation: Police Licensing Officer

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature:

mel

Date 13th July 2012

Tick if witness evidence is visually recorded

(supply witness details on rear)

I am a Police Licensing Officer for Surrey Police covering the borough of Reigate & Banstead. On Friday 30th March 2012, I was present at a Licensing Authority Sub committee review hearing concerning The Dog and Duck Public house, 33 High Street, Redhill, Surrey. RH1 1RD.

As a result of this review hearing several new conditions were added to the premises licence, in addition three undertakings were also made by the Designated premises Supervisor Mr Owen O'Mahoney, these are not shown on the premises licence but are shown on the notice of determination.

The Notice of determination is dated 4th April, therefore conditions came into affect on 25th April except those that specified a start date of 1st June.

On Wednesday 23rd May I visited the premises and spoke to Mr O'Mahoney in relation to a visit by uniformed officers on 19th May, Mr O'Mahoney confirmed he had not been on the premises at the time of the visit, stating he had just popped out, I reminded him that it was a condition of the licence that a personal licence holder is on the premises on Friday and Saturday evenings.

I again visited the premises at 2100hrs on Friday 6th July and spoke to Mr O'Mahoney I requested a copy of his drug policy and he stated he would e-mail a copy.

At 2015hrs on Friday 13th July as part of a multi agency visit, I visited the premises in company with Pc 40024 Stevens From The Surrey Police Alcohol Enforcement team, Liz Holliday Licensing officer from Reigate and Banstead Borough Council, Kate Bailey from Surrey Trading standards and three uniform officers. As we approached the premises a male who I recognised as one of the door staff was just putting on the armband containing his SIA badge, as we arrived a second male who I also recognised came out of the premises also putting on his arm band. Pc Stevens spoke to both men and asked to see their SIA badges, these were handed to Pc Stevens who passed them to me and I confirmed that the details as being door staff whose details I had taken on a previous visit. We then entered the premises, Liz Holliday and Pc Stevens spoke to the DPS Owen O'Mahoney. During the visit I checked the Gents toilets to the rear of the premises and could find no notices in relation to drug use. There were no signs at either door asking patrons to leave quietly, and I could see no signs in relation to proof of age policy. I also noted that the single door at the rear of the premises leading out on to Cromwell Road was fitted with a large bolt at the top but was not bolted and I was able to open the door.

I spoke to Mr O'Mahoney and pointed out that he had made an undertaking that the back door would be secured and used only as a fire exit from 8pm. He stated that was one of the door staffs responsibilities, but due to all the Police being around they had probably forgotten. I also asked him to confirm his SIA Status, he stated that he had taken the course but had not yet received his badge. Pc Stevens asked Mr O'Mahoney to produce his Incident log after approximately 15 minutes of searching the bar area and

Signature:

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Signature Witnessed by:

MG 11

RESTRICTED (when completed)

Page 2 of 2

Continuation of Statement of: Murrae Vincent HUME

going upstairs he produced what appeared to be a 2012 diary with details of future pub watch meetings. We left the premises at 2108hrs. We were therefore on the premises from 2015hrs to 2108hrs during which time a third member of door staff did not attend the premises, the two that were on duty remained outside the front door and on a couple of occasions stepped inside and spoke to the DJ who was setting up his equipment. They did not visit the toilet area or make any checks of persons seated at the rear of the premises. I was in the vicinity of the bar throughout most of the visit and at no time did I hear any member of bar staff challenge any customer in relation to age.

Murrae V Hume.

will,

Signature:

March 2005 MM

MG 11

Page 1 of 6

		WITNESS STATEME	NT				
Crimin	al Procedure Rules, r2	7.2; Criminal Justice Act 1967, s.9	9; Magistra	ates' (Courts A	ct 1980, s.5B	
			URN	45			
Statement of:	Peter Sidney ST	TEVENS		L			
Age if under 18:	Over 18	(if over 18 insert 'over 18')	Оссі	apatio	n: Polic	e Constable 400)24

This statement (consisting of 6 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

Date 20/07/2012

Tick if witness evidence is visually recorded

(supply witness details on rear)

At 2015 hours on Friday 13th July 2012 I was on duty in plain clothes in company with Police Licensing Officer 12838 HUME, Reigate and Banstead Borough Council Licensing Officer Liz HOLLIDAY and Trading Standards Officer Kate Bailey. We were also accompanied by three uniformed officers. At this time we attended the DOG AND DUCK Public House, 33 HIGH STREET, REDHILL, SURREY, RH1 1RD in order to conduct a full licensing check of the premises.

The premises has been issued with a Premises License Number R&BBC 12/00839/LAPREM by Reigate and Banstead Borough Council. The Licensable activities authorised by the License are as follows:

- 1. Dancing
- 2. Making Music
- 3. Performance of Dance
- 4. Exhibition of Film
- 5. Indoor Sporting Event
- 6. Live Music
- 7. Recorded Music
- 8. Late Night Refreshment
- 9. Sale of Alcohol

The times the license authorises the carrying out of these licensable activities on a Friday is from 1000 hours until 0200 hours.

At the time of our visit I evidenced the sale of alcohol and the playing of recorded music. There was approximately 6 customers inside the premises. A male was setting up some equipment, including microphones and music equipment.

On Friday 30th March 2012 The Premises License for the Dog and Duck Public House was subject to a Licensing Review by the Licensing Sub-Committee of Reigate and Banstead Borough Council. As a result of this review the following conditions were placed on the premises License which are also detailed in Annex 3 of the Premises License:

1. Save in an emergency a personal licence holder must be on the premises on Friday and Saturday nights from 1800 hours to closing when licensable activity is taking place or when there are organised events taking place.

Signature:

MG II

RESTRICTED (when completed)

Page 2 of 6

Continuation of Statement of: Peter Sidney STEVENS

- 2. A CCTV system must be installed on the premises to the standards required by Surrey Police. The system is to be fully maintained at all times with monthly maintenance checks being undertaken and operational at all times when the premises are open and undertaking licensable activities. The system must cover all internal public areas and immediate exterior of the premises aimed at preventing crime and disorder. At least one camera shall provide clear images of people entering and leaving the premises. All staff must be fully trained in the operation of the system and a record kept of this training including a record of system maintenance retained on the premises for inspection by any responsible authority on request. There must always be a member of staff on the premises able to operate the system when the premises are open and carrying out any licensable activity. All CCTV footage to be retained for a minimum of 31 days and made available either for viewing or in a format that can be downloaded within 24 hours of any request being made by a Police officer or authorised person. Applicable from 1 June 2012.
- 3. The age verification policy required by the mandatory conditions shall specify the age of 25 instead of 18 so as to require that any person who appears to be under the age of 25 shall be asked to provide proof of age in the required format when seeking admission to the premises and before being sold or served alcohol. A refusals log is to be maintained and made available to any responsible authority upon request.
- 4. Three SIA approved door supervisors to be on duty at all times on the premises during the following periods:
 - a. From 2000 hours until all customers have left the premises on any Friday or Saturday
 - b. Such other dates as agreed with Surrey Police.
- 5. An incident log shall be kept at the premises. A record of all incidents relating to crime and disorder and anti-social behaviour shall be logged showing the date and time of the incident, details of the nature of the incident and the individual(s) involved and the name of the member of staff involved. The log shall be kept up to date and on the premises at all times and made available for inspection on request by officers of the Licensing Authority and/or Police.
- 6. At each exit located at the premises, signs shall be erected which are easily visible to customers and which request customers to leave quietly. The size, lettering, wording and location of such signs shall be agreed in writing with the Licensing Authority by 1 June 2012.
- 7. The premises licence holder shall implement a zero tolerance drug policy that includes signs placed visibly at all entrances to the premises and visibly in both the male and female toilets. The signs shall indicate that no illegal drugs are allowed on the premises and that anyone being found in possession of such drugs will be ejected from the premises. The zero tolerance drug policy to be agreed with Surrey Police by 1 June 2012.
- 8. When the premises is open for licensable activity, all public toilets to be checked not less than twice per hour. A record of these checks to be maintained and made available to any responsible authority requesting such record.

Signature:

MGH

Page 3 of 6

Continuation of Statement of: Peter Sidney STEVENS

- 9. SIA approved door supervisors, when employed at the premises, are to conduct searches of bags of customers seeking admission to the premises in order to deter and prevent illegal drugs from being brought onto the premises. In addition, as a condition of entry, those seeking entrance to the premises will be subject to a search of their person. This will be in accordance with the zero tolerance drug policy for the premises, a draft of which shall be supplied to Surrey Police within one month of the date of the hearing.
- 10. There shall be no entry or re-entry to the premises after 0100 hours on Friday and Saturday with the exception of those patrons leaving the premises to smoke in the agreed smoking area.
- 11. Plans are to be provided to the Licensing Authority by the premises Licence holder indicating a marked smoking area within one month of the date of this hearing. Once this defined smoking area has been approved by the responsible authorities, this area is to be controlled by at least one SIA approved Door Supervisor when employed at the premises when it is being used by any person. No customers shall be permitted to exit or enter the premises or the approved smoking area at any time carrying drinking glasses or glass bottles.

Prior to attending the Dog and Duck Public House I was contacted by PS 3448 SMITH who informed me that he had been monitoring the entrance to the premises on CCTV and that there were no SIA Door Staff present at 2000 hours. As we approached the premises, PS 3448 SMITH stated that two black males both wearing dark clothing appeared at the entrance. They appeared to be door supervisors but were not displaying any SIA accreditation as is required under Section 9 of the Private Security Industry Act 2001. On my arrival at the premises at 2015 hours I spoke to both these males who confirmed that they were SIA Registered Door staff and both presented to me their accreditation. I gave them a verbal warning in relation to failing to correctly display their SIA accreditation whilst on duty. One of the door staff also confirmed that they were the only two SIA door staff on duty but a third SIA door supervisor was due to arrive at 2100 hours. My colleague Licensing Officer HUME had recorded the details of these two SIA Door Supervisors.

I then spoke with a male who I know to be Owen MAHONEY. He confirmed with me that he was the Designated Premises Supervisor as well as the Premises License Holder. I pointed out to him the requirement as Per Condition 4, Annex 3 of his Premises License to have three SIA Door Supervisors on duty from 2000 hours and therefore he was in breach of his Premises License and as such an offence contrary to Section 136 Licensing Act 2003 had been committed. I then cautioned MAHONEY at 2023 hours advising him that he was not under arrest and free to leave. I also advised him of his legal rights and he indicated that he did not wish to speak with a solicitor and was happy to answer my questions without legal representation. MAHONEY then stated to me that he was acting as the third SIA Door Supervisor as well as working behind the bar. I asked to see his SIA accreditation (License) as he was not displaying any on his person. He informed me that he had not yet received his license from the SIA but had completed the training to obtain such a License. I explained to him that he was not able to fulfil both functions of being a SIA Door Supervisor and managing the premises and or working behind the bar at the same time. Both are distinct roles. MAHONEY responded by stating that it was his understanding following the Review Hearing in March 2012 that he was able to do this. I reminded him

Signature:

Page 4 of 6

Continuation of Statement of: Peter Sidney STEVENS

that I was at the Review Hearing and it was made very clear to him at that time that he could not undertake both roles at the same time and that he indicated to the Sub-Committed his understanding of this. I further explained that in any event he was unable to undertake the role of SIA Door Supervisor as he had yet to receive his SIA License. I then asked him to produce both his Personal License and either the original of the Premises License or a certified copy of it. MAHONEY produced both as requested. I noticed that the address shown on his Personal License was recorded as 12 SELWOOD ROAD, SUTTON, SM3 8JU. I asked MAHONEY if this was his current address. He replied that he had moved three months ago to the premises above DOG and DOG, 33 HIGH STREET, REDHILL. I pointed out to him that it was an offence contrary to Section 127 Licensing Act 2003 to fail to notify the Licensing Authority of a change of address. I then noticed that Part B of the Summary Premises License was not correctly displayed as is required under Section 57 Licensing Act 2003. Only page 1 of 3 was on display. I pointed this out to MAHONEY who did not appear concerned that he was not complying with the requirements expected of him under the Licensing Act 2003.

I then went through each of the conditions outlined in Annex 3 of the Premises License with MAHONEY. The following breaches were identified:

Condition 3: No evidence of an Age Verification Policy was produced. No signs on display at the premises indicating a challenge 25 policy. MAHONEY stated that his staff had been trained with regards to challenging identification but was not able to support this with any evidence.

Condition 4: Only two SIA Door Staff were on duty at 2015 hours, the time of police arrival at the premises. At 2108 hours, when I left the premises with my colleagues there was still only two SIA Door Staff on duty despite being told earlier that a third SIA door supervisor would arrive at 2100 hours.

Condition 6: There were no signs erected at each exit requesting customers to leave quietly.

Condition 7: There was no evidence that the Premises License Holder had implemented a Zero Tolerance Drug Policy. No attempt has been made by the Premises License Holder to agree such a policy with Surrey Police by 1st June 2012. There are no signs placed visibly at all entrances of the premises or visibly in both the male and female toilets which indicate that no illegal drugs are allowed on the premises and that anyone being found in possession of such drugs will be ejected from the premises.

Condition 8: A record of toilet checks could not be produced and there was no evidence supplied that any such checks were being carried out.

Condition 9: During the time that police were at the premises, from 2015 hours until approximately 2108 hours, not once did any of the SIA Door supervisors search any bags of customers seeking admission to the premises. Nor were anyone challenged for identification. In addition, no search of person was observed at any time.

Condition 11: MAHONEY was not able to confirm whether plans had been provided to the Licensing Authority indicating a marked smoking area. In fact MAHONEY stated that they do not have a smoking area at the premises which seemed to contradict the evidence to the contrary given that there was a roped

Signature:

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Page 5 of 6

RESTRICTED (when completed)

Continuation of Statement of: Peter Sidney STEVENS

off area outside the entrance where customers were seen to be smoking in full view of both myself and other police officers.

With regards to the conditions outlined in Annex 2 of the Premises License, the following breaches were identified:

Condition 3: None of the SIA Door Staff on duty at the time of police arrival to the premises were displaying their SIA Licenses.

No prominent, clear and legible notices were displayed at all exits requesting the public respect the needs of local residents and to leave the premises and area quietly.

I advised MAHONEY that given the number of breaches to his Premises License, contrary to Section 136 of the Licensing Act 2003, together with the fact that he had failed to notify the Licensing Authority of his change of address contrary to Section 127 Licensing Act 2003 and that his Summary Part B of the Premises License was incorrectly displayed contrary to Section 57 Licensing Act 2003 consideration would be given to prosecuting him for these offences and also that the premises could be subject to further review by the Licensing Authority.

MAHONEY responded "WELL YOU MIGHT AS WELL CLOSE ME DOWN THEN".

Throughout my entire visit, MAHONEY displayed a very belligerent attitude towards his responsibilities as both a Premises License Holder and Designated Premises Supervisor. He did not seem to care whether or not he was complying with his legal requirements under the Licensing Act 2003. In fact, I felt that our presence was an imposition on him. I have serious concerns as to MAHONEY's ability to be an effective Designated Premises Supervisor let alone being the Premises License Holder for a busy town centre Licensed Premises. Given the fact that this premises was only reviewed by the Licensing Sub-Committee of Reigate and Banstead Borough Council in March 2012, nearly all of the conditions placed on the Premises License by this Sub-Committee have been blatantly ignored, I believe that serious consideration should be given for revocation of the Premises License.

At 2108 hours I resumed from the premises having made it perfectly clear to MAHONEY my intentions with regards to either prosecution or taking the Premises to another Licensing Review.

Signature:

Annex 2 Dog and Duck Review

RESTRICTED (when completed)

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Page 6 of 6

Zonunuation of Staten	nent of: Peter Sidney ST	TEVENS	 	
ature:				

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WITNESS STATEMENT

(Criminal Procedure Rules r27.1 (1); Criminal Justice Act 1967 s9; Magistrates' Courts Act 1980, s.5B)

Statement of:	Liz Holliday	
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Age if under 18: OVER 18 (if over 18 insert 'over 18') Occupation: PROGRAMMES AND CHANGE OFFICER

This statement (consisting of 4 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true. E. H. Mmlon 20/1/2017 Date:

_													
-	1. J	am	a l	_icensing	Officer fo	r Reigate	&	Banstead	Borough	Council,	I have	been	in m

- У current position for five years and, and I have worked for Reigate & Banstead Borough Council for 12 years. I hold a Certificate of Higher Education in Licensing Law Practice (Distinction) from The University of Westminster. I am also a member of The Institute of Licensing. As an officer, my duties include processing applications and undertaking enforcement relating to the Licensing Act 2003.
- 2. On Friday the 13th July 2012 I took part in a Joint action day with Surrey Police and Surrey Trading Standards to visit pubs, restaurants and off licences in the Redhill area. At approximately 20.15 hours, we visited the Dog and Duck Public House, 33 High Street, Redhill, Surrey, RH1 1RD. I approached the front entrance to the pub located on The High Street with Pete Stevens (PC40024) from the Police Alcohol Enforcement team, Murrae Hume Licensing Officer for Surrey Police and Kate Bailey from Surrey Trading Standards and I clearly saw that there was only one man on duty outside as a door supervisor. While Pete Stevens, talked to this door supervisor another door supervisor came out of the pub and joined him. They both showed their Identity badges to Pete Stevens . They did not have their badges displayed on their arms at this time. They put them on following a request from Pete Stevens to do so and a reminder that they should always be on while working.

E. Hallman

Page 2 9-4

Continuation Statement of: Elizabeth Holliday

- 3. Pete Stevens, Murrae Hume, Kate Bailey and I, then entered the pub and spoke to the premises Licence holder and Designated Premises Supervisor, Mr Owen Mahoney. Pete Stevens explained the condition that there should be 3 door supervisors on duty from 20.00 hours. Mr Mahoney said he was also a door supervisor. Pete Stevens explained to Mahoney and that he could not be working behind the bar and acting a door supervisor. Mr Mahoney said that he had misinterpreted the licence conditions and thought that he could. Pete Stevens then explained that he had breached a condition of his licence and cautioned Mr Mahoney. Mr Mahoney told us that he did not have a door supervisor badge yet. I asked Mr Mahoney if he had completed his S.I.A. (Security Industry Authority) Training, he said he had but had not received his badge, he guessed this was because the S.I.A. was busy with the Olympics. Mr Mahoney then showed PC 40024 his personnel licence. Pete Stevens told Mr Mahoney that it was not in his current address and that this was also an offence.
- 4. While Pete Stevens wrote up his notes, I asked Mr Mahoney some questions on a check list prepared for the joint enforcement day (EH01). The questioned I asked related to the Mandatory Conditions attached to his premises licence for The Dog and Duck. I asked Mr Mahoney if he was the Designated Premises Supervisor and he said he was and that he lived and worked in the pub most days. I asked him if, as a personal licence holder, he authorised the sale of alcohol by all of his staff. He said that this was done verbally but that there was no written authorisation.
- 5. I asked Mr Mahoney if any irresponsible alcohol promotions took place in the pub or if any alcohol was dispensed directly into the mouth, he said no. I asked Mr Mahoney if he supplied free tap water he said yes.

E. Hollman

- 6. I asked Mr Mahoney if he had an age verification policy in place. Mr Mahoney said that the staff had all been trained and knew what to ask for, but he was a bit vague about the exact details, he could not supply a written Age Verification Policy. I explained to Mr Mahoney that as the personal licence holder who authorises the sale of alcohol, he needs to be sure that the staff selling alcohol have had the relevant training, he said he was aware of this. I asked Mr Mahoney if he had an example of the training that staff had done on age verification anywhere. Mr Mahoney said that all staff training was undertaken with a lady called Ginny and therefore he could not lay his hands on it. I asked Mr Mahoney if Ginny was a personal licence holder and he replied no.
- 7. I asked Mr Mahoney if he had smaller measures available and if customers were made aware of the availability of these measures. Mr Mahoney said they were available and marked on the glasses, but their availability was not displayed anywhere. Kate Bailey from Surrey Trading Standards then said that she had discussed this with Mr Mahoney and would give him a notice about not displaying the availability of smaller measures.
- 8. On the wall by the bar the first page of part B of the premises licence was displayed (see EH02), I explained to Mr Mahoney that Part B of the licence should be displayed in full but that only page 1 of 3 were in fact displayed. Mr Mahoney said that the Marston's don't like signs up everywhere, but that he realised that he did need to put it up in full. There was no sign to say where the full licence was kept, but Mr Mahoney was able to supply the full licence from a file.
- 9. I then asked Mr Mahoney if he had the required notice for gaming machines in the pub (these were; 1 category C gaming machine and 1 machine involving games of skill) and he showed me his Licensed Premises Gaming Notice which was correct and in his name.

Signature:

2.1100mm

Signature Witnessed By:

Annex 2 Dog and Duck Review

Page 4-0/-4

Continuation Statement of: Elizabeth Holliday

Mr Mahoney said that he was getting rid of the machines soon as they did not make any money. I left Mr Mahoney side and Pete Stevens continued to discuss the conditions attached to the premises licence. Once Pete Stevens and Kate Bailey had finished talking to Mr Mahoney, I left the pub with Pete Steven, Kate Bailey and Murrae Hume.

Signature:

E. Holmen

Signature Witnessed By:

CHECK LIST - LICENSING ENFORCEMENT

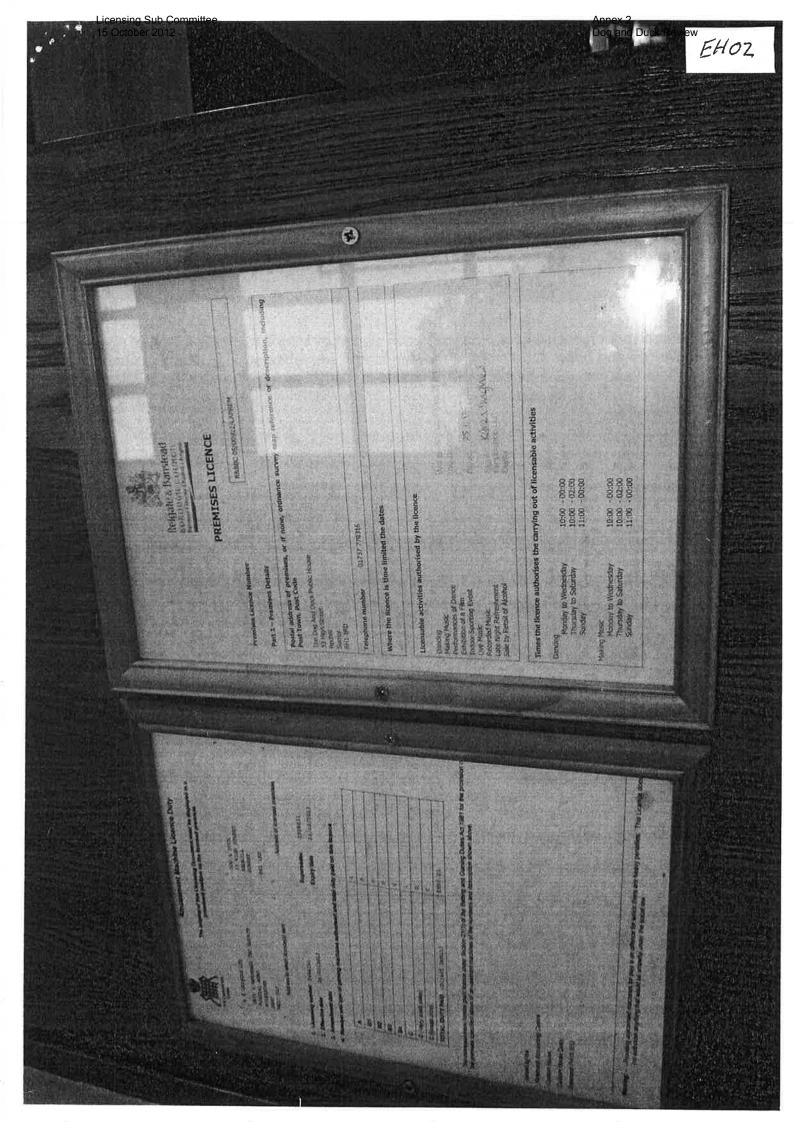
Date	13/7/2012
Operation	Joint Entercoment will Surney Police
Name of Promises	Joint Enforcement will Surrey Polye & Survey Tradling standard
ame of Premises	Address

Licencing

Check List	Yes/No	Name	Comment	Photo
Mandatory Conditions:-				
Designated Premises Supervisor?	YES	Mechanin	Lives and	
Authorised By personal licence holder?	Ves	4	only verbally	ation
 Irresponsible promotions e.g. drinking games, free or fixed price etc. 	No			
Dispensing Alcohol directly into the mouth	WO			
Free tap water	YES			
Age verification policy	No	enr Mahona	Suid all staff	was
7. (photo,D.O.B. & holographic mark).		support a Polar	chance shewin	that or Posterny
8. Smaller Measures	YES		not an displan Su	ren 61 60
Premise Licence Summary on display	YES		part B duploged	take of
Notice of where full licence is kept	HS Sto	in but Supp	by hell become .	s way lof.

Gambling

Check List	No. of Machines	Certificate displayed name	Notice Given	Comment	Photo
Gambling Machines C&D (max£70)	1		YES	will be remove	g
Machines involving a game of Skill	/			near plure no	1-





STATEMENT OF WITNESS

(Criminal Procedure Rules, r.27.2; Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980 s.5B)

Statement of:	Katherine Anne Bailey
Age of Witness: (If over 18 enter "Over 18")	Over 18
knowledge and beli	nsisting of 3 page(s) each signed by me) is true to the best of my ef and I make it knowing that, if it is tendered in evidence, I shall ation if I have wilfully stated in it anything which I know to be false be true.
Signature:	
I am employed as a	Senior Trading Standards Officer by Surrey County Council
Trading Standards	and I am an authorised officer for the purposes of Food Safety
Act 1990 and the Co	onsumer Protection from Unfair Trading Regulations 2008. On
the 13 th July 2012 I	attended a Partnership Action Day in the Redhill area organised
by Surrey Police Lic	ensing. At 20:15 I visited the Dog and Duck public house, High
Street, Redhill, Surr	ey, RH1 1RD along with Ms Liz HOLLIDAY from Reigate and
Banstead District Co	ouncil Licensing Officer, Mr Murrae HUME Surrey Police
Licensing Officer an	d PC Pete STEVENS, Alcohol Enforcement Team Surrey Police.
Also in attendance v	were 3 uniformed female Surrey Police Officers. When we
arrived at the premis	ses I saw one door security man at the door of the premises
To be completed if a	pplicable:being
unable to read the sta	atement, I of of
read it to him/her before Signature:	ore he/she signed it Signature witnessed by:

displaying an ID on his arm. A second door security man arrived a few minutes later. PC STEVENS advised the door security men that there should be 3 door staff on and they must all wear their ID at all times. He advised them that CCTV had observed only 1 door security staff at the door, and that he had not been displaying his ID. PC STEVENS took a note of the door staff ID details. Once inside the premises I advised the man, who I was later informed was Mr Owen MAHONEY the person in charge, that I was going to go behind the bar and carry out checks on their drinks, and check for relevant notices. Mr MAHONEY said this was OK. I walked around the bar, and observed that the only price list on display was an A4 list of Cocktails displayed in the middle of the bar. To the left of the bar, on a window sill were four menu stands which had a wine list and Pitchers and bar snacks in each of them. These were not out on display for customers to clearly see, and appeared to have been placed there out of the way. The wine list did include an indication of the quantity wine by the glass was available in, but this price list was not clearly displayed for customers. Under the Consumer Protection from Unfair Consumer Trading Regulations it is an offence to omit information which the average consumer needs to take an informed decision regarding a purchase, and this would include a price indication. I saw that there was no Weights and Measures Indications displayed to show the quantity that gin, rum, vodka and whisky were sold by, as required by the Intoxicating Liquor Regulations 1988, in that a notice of quantities should be readily available for inspection without asking. Additionally there was no indication as to the ownership details for The Dog and Duck, as required by the To be completed if applicable:being read it to him/her before he/she signed it

Companies Act 2006. I advised Mr MAHONEY that prices were required to be displayed for a range of drinks to ensure his customers were not mislead either by an omission to display prices, or by displaying misleading information as to the price they would have to pay. I also advised Mr MAHONEY that a Weights and Measures indication was required to be displayed to indicate the quantity gin, rum, vodka and whisky were sold by. Mr MAHONEY informed me that a price list was being produced, and this included the required Weights and Measures indications for wine sold by the glass, and would be on display next week. He advised me that the gin, rum, vodka and whisky Weights and Measures notice was currently being framed. I asked Mr MAHONEY who owned The Dog and Duck, and he advised me that Oomph Management Ltd did. Mr HUME and PC STEVENS then proceeded to speak to Mr MAHONEY, I did not hear this conversation. We left the premises at

To be completed if applicable:	being
unable to read the statement, I	of of
read it to him/her before he/she signed it	
Signature:	Signature witnessed by:

MG 11

RESTRICTED (when complete)

Page 1 of 1

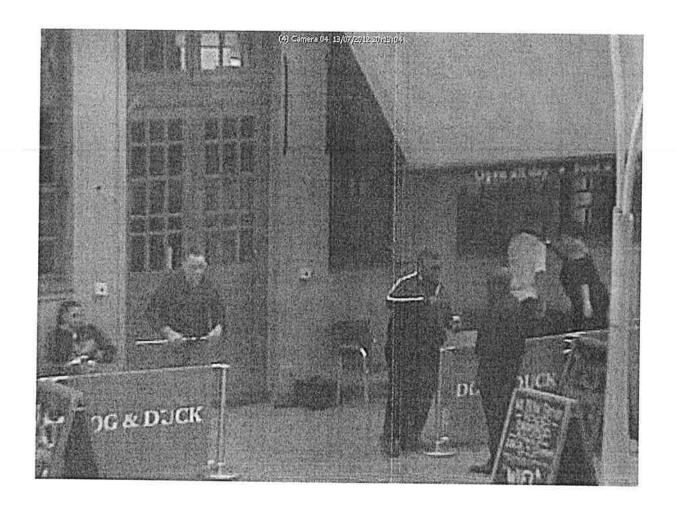
		WITNESS STATEMENT	-
Crimir	nal Procedure Rules, r27.2;	Criminal Justice Act 1967, s.9; Magistrates' Courts Act 1980, s.5B	
Statement of:	Lisa HOWARD	URN 45	
Age if under 18:	OVER 18	(if over 18 insert 'over 18') Occupation: Police Officer 3308	
This state of the			
that, if it is tendered i	n evidence, I shall be liab	ned by me) is true to the best of my knowledge and belief and I make it knowing le to prosecution if I have wilfully stated in it, anything which I know to be false	,
Signature:	10 350 X	Date 15/07/2012	
	ce is visually recorded	(supply witness details on rear)	
Council. Whilst at the loca stating that the pu	tion it was noted when	5hrs I was on duty in full uniform when I attended the Dog and e licensing team from Surrey Police and Reigate and Banstead a checking the female toilets that there were no visible signs a policy. Whilst waiting outside of the Dog and Duck there were	
1330 door statt wo	rking, no bag or perso se location for approxi	m annulus and the state of the	
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C: TIL	1 / 10/1		

Signature: Teller (c. 1888

MG 11

			Page 1 of
	RESTR	ICTED (when comp	lete)
	WI	TNESS STATEMEN	NT
(0	CJ Act 1967, s.9; MC Act	1980, ss.5A(3) (a) and 5I	B; MC Rules 1981, r.70)
			URN 45
Statement of:	Aurrae Vincent HUME		
Age if under 18;	Over 18 (if c	over 18 insert 'over 18')	Occupation: Police Licensing Officer
This statement (consisting of that, if it is tendered in evide or do not believe to be true.	f 1 page(s) each signed bence, I shall be liable to p	y me) is true to the best orosecution if I have wilfu	of my knowledge and belief and I make it knowing ally stated anything in it, which I know to be false,
Signature:	mill		Date 25 th July 2012
Tick if witness evidence is vi			
Tick it withess evidence is vi	suarry recorded	(supply witne	ess details on rear)
Further to my statement I have received and view ES/12/CD/2475 13 th Jul ES/12/CD/2480 20th Jul ES/12/CD/2481 21 st Jul From the disc for the 13 coloured males to the coloured males and 21 st July smoking area. Several procedure.	t dated 13 th July 2012 wed CCTV discs pro ly 1955hrs to 2115hr aly 2018hrs to 0200hr dy 2047hrs to 0200hrs dhi July I produce a stentre, these males I ke gistration badges. Frosons in the outside sn sons are seen entering print officers have enter y tables and chairs have ersons are seen entering bersons are seen entering the sons are seen e	duced by Richard Be s rs rs sill image as MVH1, t now to be door super om the same disc I pro noking are of the pren g the premises none of with bags have their ered the premises. It is the premises none where the premises is the premises of the premises	rryman. This is timed at 2013hrs and shows two evisors but at this time are not oduce a still image MVH2 timed at mises consuming alcohol. of which appear to be subject to any bags checked; however this is there is no drinking in the external e of which appear to be subject to any not everyone entering with a bag is
Murrae V Hume.			
ividitae v Hume.			

Signature:





Dog and Duck Review Form MG11 (T) Page 1 of 1

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of: Richard John Berryman

Age if under 18: Over 18

Occupation: CCTV Operator

(if over 18 insert 'over 18')

Station: Reigate

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

Signature:

Date: Monday, 16 July 2012

I am a trained SIA Closed Circuit Television (CCTV) Operator employed by Surrey Police stationed at the CCTV Unit situated at REIGATE POLICE STATION. All of the CCTV signals to the CCTV Unit are recorded by a digital recording system in time lapse mode. The system is also capable of recording in Real Time if the system is being used by an operator. The recording machine is equipped with the facility indicating the date and time at which the signal was received. All signals received are stored for no less than 31 days and cover a 24-hour period. Any images can be downloaded onto CD/DVD-ROM for future reference or viewing and kept in a secure cabinet within the CCTV unit.

On 16th July 2012, I downloaded images of an incident in High Street Redhill on 13th July 2012, from 19:55 hrs and concluded at 21:15 hrs. I have downloaded this onto a DVD-ROM and marked it with unique reference number ES/12/CD/2475. At the conclusion of the recording, I marked and signed this as Exhibit RB/1. I then produced a Working Copy. I placed the Exhibit and the Working Copy into a secure CD/DVD cabinet within the CCTV unit at REIGATE POLICE STATION.

Signature: C Signature:

Dog and Duck Review 1 (T)
Page 1 of 1

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of: Richard John Berryman

Age if under 18: Over 18

Occupation: CCTV Operator

Station: Reigate

(if over 18 insert 'over 18')

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

Signature:

Date: Sunday, 22 July 2012

I am a trained SIA Closed Circuit Television (CCTV) Operator employed by Surrey Police stationed at the CCTV Unit situated at REIGATE POLICE STATION. All of the CCTV signals to the CCTV Unit are recorded by a digital recording system in time lapse mode. The system is also capable of recording in Real Time if the system is being used by an operator. The recording machine is equipped with the facility indicating the date and time at which the signal was received. All signals received are stored for no less than 31 days and cover a 24-hour period. Any images can be downloaded onto CD/DVD-ROM for future reference or viewing and kept in a secure cabinet within the CCTV unit.

On 22th July 2012, I downloaded images of an incident in Dog & Duck High Street Redhill town centre on 20th July 2012, from 20:18 hrs and concluded at 02:00 hrs on the 21st July. I have downloaded this onto a DVD-ROM and marked it with unique reference number ES/12/CD/2480. At the conclusion of the recording, I marked and signed this as Exhibit RB/1. I then produced a Working Copy. I placed the Exhibit and the Working Copy into a secure CD/DVD cabinet within the CCTV unit at REIGATE POLICE STATION.

Signature:

Page 1 of 1

WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of: Richard John Berryman

Age if under 18: Over 18

Occupation: CCTV Operator

Station: Reigate

(if over 18 insert 'over 18')

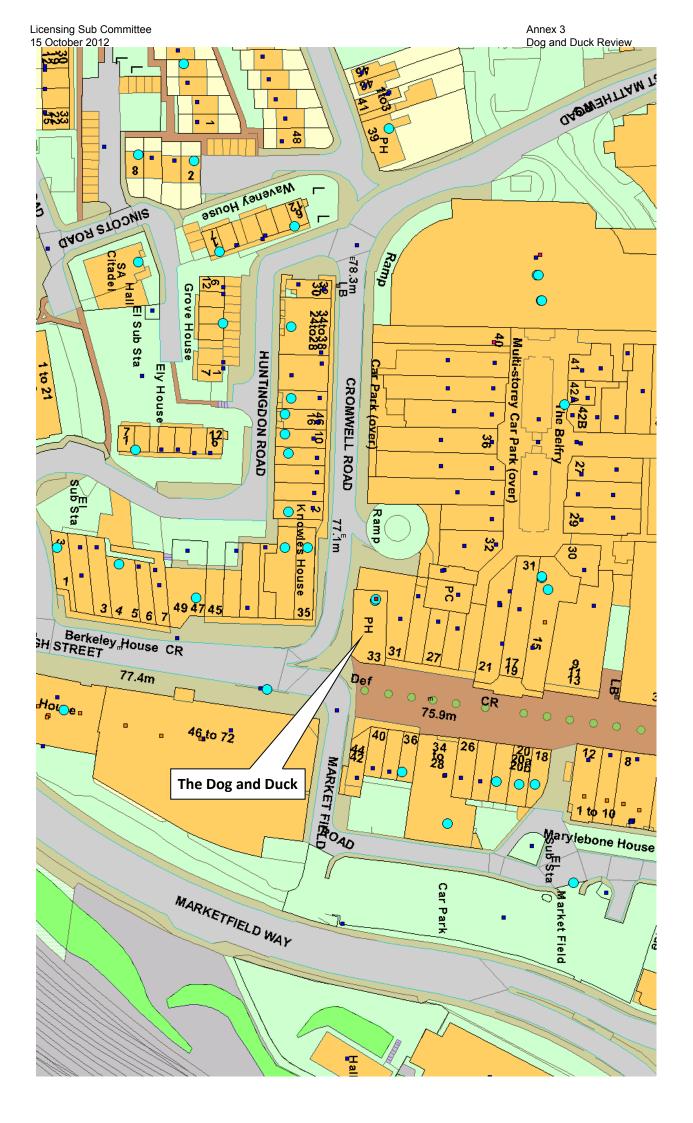
This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything which I know to be false or do not believe to be true.

Signature: 🥻

Date: Sunday, 22 July 2012

I am a trained SIA Closed Circuit Television (CCTV) Operator employed by Surrey Police stationed at the CCTV Unit situated at REIGATE POLICE STATION. All of the CCTV signals to the CCTV Unit are recorded by a digital recording system in time lapse mode. The system is also capable of recording in Real Time if the system is being used by an operator. The recording machine is equipped with the facility indicating the date and time at which the signal was received. All signals received are stored for no less than 31 days and cover a 24-hour period. Any images can be downloaded onto CD/DVD-ROM for future reference or viewing and kept in a secure cabinet within the CCTV unit.

On 22th July 2012, I downloaded images of an incident in Dog & Duck High Street Redhill town centre on 21th July 2012, from 20:47 hrs and concluded at 02:00 hrs on the 22st July. I have downloaded this onto a DVD-ROM and marked it with unique reference number ES/12/CD/2481. At the conclusion of the recording, I marked and signed this as Exhibit RB/1. I then produced a Working Copy. I placed the Exhibit and the Working Copy into a secure CD/DVD cabinet within the CCTV unit at REIGATE POLICE STATION.





PREMISES LICENCE

Premises Licence Number

R&BBC 12/00839/LAPREM

Part 1 - Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Dog And Duck 33 High Street Redhill Surrey RH1 1RD

Telephone number 01737 770316

Where the licence is time limited the dates

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Licensable activities authorised by the licence

Dancing
Making Music
Performances of Dance
Exhibition of a Film
Indoor Sporting Event
Live Music
Recorded Music
Late Night Refreshment

Times the licence authorises the carrying out of licensable activities

Dancing

Sale of Alcohol

Monday to Wednesday	10:00 - 00:00
Thursday	10:00 - 02:00
Friday	10:00 - 02:00
Saturday	10:00 - 02:00
Sunday	11:00 - 00:00

Making Music		
I —	to Wodnosday 10.00	0 - 00:00
	•	
Thursda) - 02:00
Friday		0 - 02:00
Saturda	•	0 - 02:00
Sunday	11:00	0 - 00:00
Performances of	Dance	
		0 - 00:00
Thursda		0 - 02:00
Friday	•	0 - 02:00 0 - 02:00
		0 - 02:00 0 - 02:00
Saturda	•	
Sunday	11:00	0 - 00:00
Exhibition of a Fil	m	
) - 00:00
Thursda	•	0 - 02:00
Friday	•	0 - 02:00
Saturda		0 - 02:00
Sunday		0 - 00:00
Sullday	11.00) - 00.00
Indoor Sporting E	Event	
Monday	to Wednesday 10:00	0 - 00:00
Thursda	ay 10:00	0 - 02:00
Friday	•	0 - 02:00
Saturda		0 - 02:00
Sunday	•	0 - 00:00
Live Music	to Wednesday 10:00	0 - 00:00
		0 - 00:00 0 - 02:00
Thursda		0 - 02:00 0 - 02:00
Friday		
Saturda	•	0 - 02:00
Sunday	11:00	0 - 00:00
Recorded Music		
	to Wednesday 10:00	0 - 00:00
Thursda		0 - 02:00
Friday		0 - 02:00
Saturda		0 - 02:00
Sunday	•	0 - 02:00 0 - 00:00
Sanday	11.00	
Late Night Refres		
Monday	to Wednesday 23:00	0 - 00:00
Thursda	•	0 - 02:00
Friday	•	0 - 02:00
Saturda		0 - 02:00
Sunday		0 - 00:00
Sale of Alcohol	to Wadaaday 10:00	0.00.00
	•	0 - 00:00
Thursda) - 02:00
Friday) - 02:00
Saturda		0 - 02:00
Sunday	11:00	0 - 00:00

The above hours are extended until 00.00 on Friday, Saturday, Sunday and Monday at Bank Holiday weekends, Christmas Eve and Boxing Day.

Christmas Day: 11.00 to 23.00

New Years Eve: 10.00 to 01.00 New Years Day.

The premises are permitted to open for licensable activities to show the broadcast of televised sporting events of National or International interest outside normal operating hours. Such opening times for this purpose to be confirmed upon 7 days prior notice in writing to the Police before the premises intend to open, such notification to include the opening times and the sporting event which is to be shown.

The opening hours of the premises

Monday	10:00 - 00:30
Tuesday	10:00 - 00:30
Wednesday	10:00 - 00:30
Thursday	10:00 - 02:30
Friday	10:00 - 02:30
Saturday	10:00 - 02:30
Sunday	11:00 - 00:30

For the days specified in the licensing times, the premises can remain open for 30 minutes beyond the times shown.

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premises

Licence Granted: 30th March 2012

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Owen Mahoney 33 High Street Redhill Surrey RH1 1RD

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Owen Mahoney 33 High Street Redhill Surrey RH1 1RD

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Party Reference: 5870 0900019 Licensing Authority: London Borough of Sutton

Annex 1 - Mandatory conditions

1 Premises Licence, Sale of Alcohol permitted

"No supply of alcohol may be made under this licence

- a. At a time when there is no designated premises supervisor in respect of it or,
- b. At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended"

"Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence."

- 2 1.-(1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children-
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to-
- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
- (d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on-
- (i) the outcome of a race, competition or other event or process, or
- (ii) the likelihood of anything occurring or not occurring;
- (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.
- 2. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 3. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.
- 4.-(1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

- 5. The responsible person shall ensure that-
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures-
- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml; and
- (b) customers are made aware of the availability of these measures.

Annex 2 – Conditions consistent with the Operating Schedule

I have undertaken my own risk assessment to take the following proposed steps.

The types of regulated entertainment proposed materially do no more than reinstate the normal pub entertainment that was previously unregulated in B1 above.

No new steps have been identified in relation to the four licensing objectives save as below.

No further risks have been identified which need to be addressed, save as below

- 1. Any person exercising a security activity (as defined by paragraph 2 (1) (a) of schedule 2 of the Private Security Industry Act 2001) shall be licensed by the Security Industry Authority.
- 2. See Annex 3, condition 4
- 3. Any person as defined in condition (1) will clearly display his name badge at all times whilst on duty.
- 4. No customers apparently carrying open bottles upon entry shall be admitted to the premises at any time the premises are open to the public. See Annex 3, condition 1
- 5. See Annex 3, Condition 2
- 6. Alcoholic and other drinks may not be removed from the premises in open containers save for consumption in any external area provided for that purpose. See Annex 3, Condition 11

No further risks have been identified which need to be addressed, save as below

- 1. To comply with the reasonable requirements of the fire officer from time to time.
- 2. To comply with the reasonable requirements of the building control officer.

No further risks have been identified which need to be addressed, save as below

- 1. Where appropriate, prominent, clear and legible notices shall be displayed at all exits requesting the public respect the needs of local residents and to leave the premises and area quietly.
- 2. Noise or vibration shall not emanate from the premises so as to cause a nuisance to nearby properties.

The restrictions set out in the Licensing Act 2003 will apply. No unusual or additional risks of harm to children have been identified.

Children under the age of 16 shall not be permitted to enter the premises

Embedded Restrictions

1 Premises Licence, Door Supervisors

Only individuals licensed by the Security Industry Authority may be used at the premises to guard against:-

- a. unauthorised access or occupation (e.g. through door supervision), or
- b. outbreaks of disorder, or
- c. damage

NB This condition will only be imposed where the premises licence contains a condition that at specified times one or more individuals must be at premises to carry out the activities specified in the above condition. The condition is not mandatory in respect of premises:-

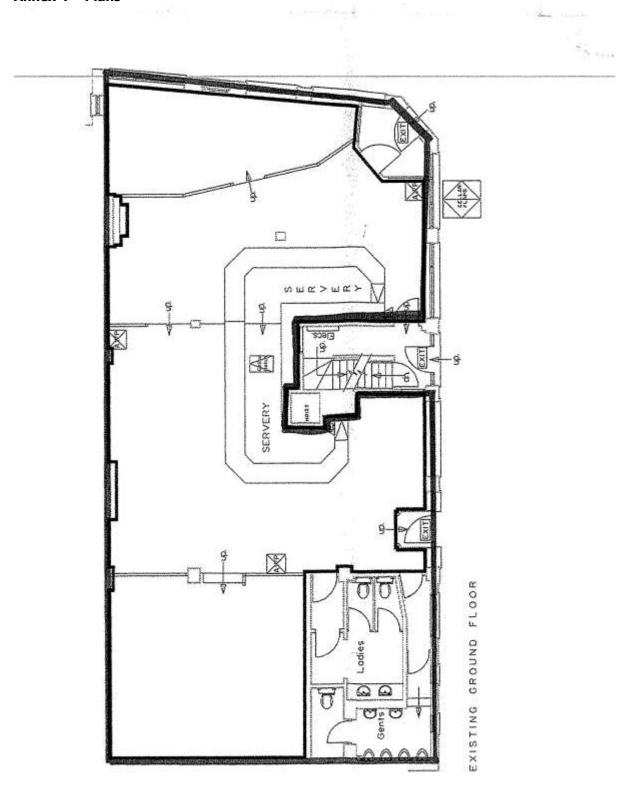
- * with premises licences authorising the performance of plays or films
- * being used exclusively by a club with a club premises certificate
- * under a TEN authorising plays or films
- * under a gaming licence .(but see Licensing Act S21(2)(b))
- * being used for an occasion prescribed by regulations under the SIA.

Annex 3 – Conditions attached after a hearing by the licensing authority

- 1. Save in an emergency a personal licence holder must be on the premises on Friday and Saturday nights from 1800 hours to closing when licensable activity is taking place or when there are organised events taking place.
- 2. A CCTV system must be installed on the premises to the standards required by Surrey Police. The system is to be fully maintained at all times with monthly maintenance checks being undertaken and operational at all times when the premises are open and undertaking licensable activities. The system must cover all internal public areas and immediate exterior of the premises aimed at preventing crime and disorder. At least one camera shall provide clear images of people entering and leaving the premises. All staff must be fully trained in the operation of the system and a record kept of this training including a record of system maintenance retained on the premises for inspection by any responsible authority on request. There must always be a member of staff on the premises able to operate the system when the premises are open and carrying out any licensable activity. All CCTV footage to be retained for a minimum of 31 days and made available either for viewing or in a format that can be downloaded within 24 hours of any request being made by a Police officer or authorised person. Applicable from 1 June 2012.
- 3. The age verification policy required by the mandatory conditions shall specify the age of 25 instead of 18 so as to require that any person who appears to be under the age of 25 shall be asked to provide proof of age in the required format when seeking admission to the premises and before being sold or served alcohol. A refusals log is to be maintained and made available to any responsible authority upon request.
- 4. Three SIA approved door supervisors to be on duty at all times on the premises during the following periods:
 - a. From 2000 hours until all customers have left the premises on any Friday or Saturday
 - b. Such other dates as agreed with Surrey Police.

- 5. An incident log shall be kept at the premises. A record of all incidents relating to crime and disorder and anti-social behaviour shall be logged showing the date and time of the incident, details of the nature of the incident and the individual(s) involved and the name of the member of staff involved. The log shall be kept up to date and on the premises at all times and made available for inspection on request by officers of the Licensing Authority and/or Police.
- 6. At each exit located at the premises, signs shall be erected which are easily visible to customers and which request customers to leave quietly. The size, lettering, wording and location of such signs shall be agreed in writing with the Licensing Authority by 1 June 2012.
- 7. The premises licence holder shall implement a zero tolerance drug policy that includes signs placed visibly at all entrances to the premises and visibly in both the male and female toilets. The signs shall indicate that no illegal drugs are allowed on the premises and that anyone being found in possession of such drugs will be ejected from the premises. The zero tolerance drug policy to be agreed with Surrey Police by 1 June 2012.
- 8. When the premises is open for licensable activity, all public toilets to be checked not less than twice per hour. A record of these checks to be maintained and made available to any responsible authority requesting such record.
- 9. SIA approved door supervisors, when employed at the premises, are to conduct searches of bags of customers seeking admission to the premises in order to deter and prevent illegal drugs from being brought onto the premises. In addition, as a condition of entry, those seeking entrance to the premises will be subject to a search of their person. This will be in accordance with the zero tolerance drug policy for the premises, a draft of which shall be supplied to Surrey Police within one month of the date of the hearing.
- 10. There shall be no entry or re-entry to the premises after 0100 hours on Friday and Saturday with the exception of those patrons leaving the premises to smoke in the agreed smoking area.
- 11. Plans are to be provided to the Licensing Authority by the premises Licence holder indicating a marked smoking area within one month of the date of this hearing. Once this defined smoking area has been approved by the responsible authorities, this area is to be controlled by at least one SIA approved Door Supervisor when employed at the premises when it is being used by any person. No customers shall be permitted to exit or enter the premises or the approved smoking area at any time carrying drinking glasses or glass bottles.

Annex 4 – Plans

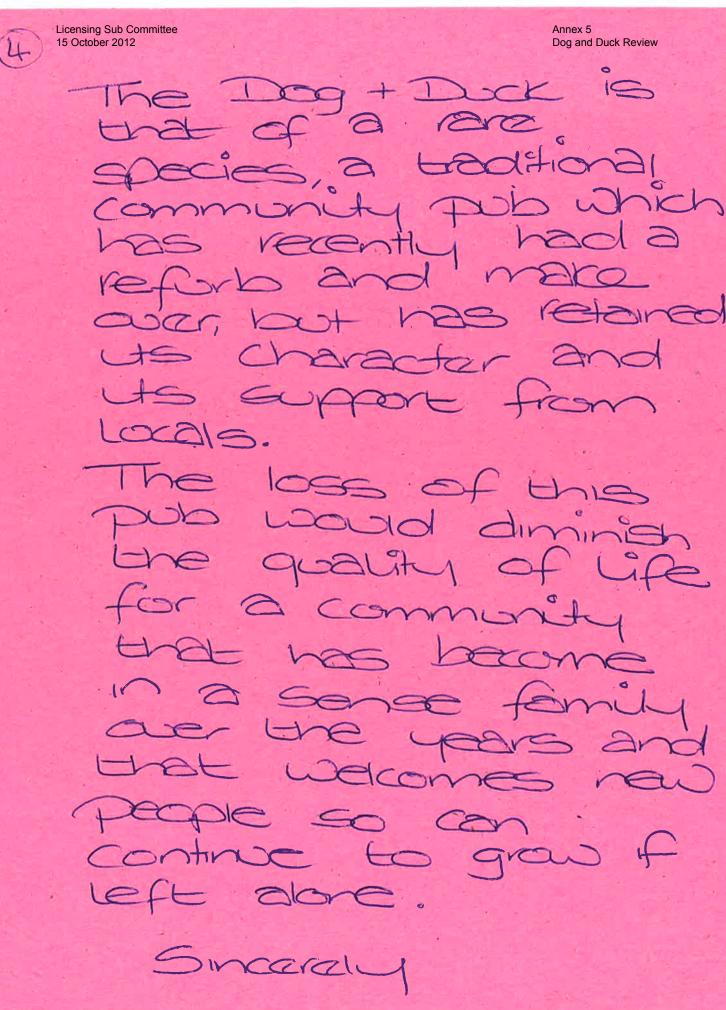


Licensing Sub Committee 15 October 2012 Dog and Duck Review Helena Meh 21 manefield morsham RH1 35W To whom it may concern, I have been fort of the dog + Duck community for rearly 3 years, and made many friends because of confined etmosphere and some of family Spint. 1 feel that this local pub that has supported many Charity events and Community fond raisers is being unfairly targeted due to yet again a small minority of people that have caused

2 Licensing Sub Committee
15 October 2012

Annex 5
Dog and Duck Review since been dealt with and are no longer part of this establishment. The undernocratic snoking bon was a major kick in the teeth for most pobs that Offered somewhere for people to enpy a Smore, and a bewage with frends after a long hard day. Great Britain used tobe the country of toleance, compromise and formess - in the case of the smoking ban Whese values were ho where to be seen. This has already had a devading effect on most of the rations pubs which also serve as a sense of community

3 Licensing Sub Committee Dog and Duck Review 25 to break down. Every one who waks unto the Dog + Duck is welcome. It would be very sad to loose this meeting place for old and young, working class people. And an Her disgrace to tar the Place with a bad name down to, 2 small minority of brouble maters. Mich good has happen thanks to the support of the local people who se this facility as a sense of famuly whey home. And a break from whose whee they can mix with friends.



ms. HASh.

Philip Baynes 64 Ladbroke Road Redhill Surrey RH1 1JQ

To whom it may concern,

I have been drinking in the Dog and Duck pub for over a year now after moving from Brighton and I have made some great friends and had some fantastic nights out there, the atmosphere is always fantastic and the bar staff and management are friendly beyond belief. I have recommended the pub to family and friends who have all had the same experience.

This pub deserves praise for being an integral part of the community and not shutting down.

Yours Sincerely

J-13

Ken Bishop

Sincots Road

Redhill

Surrey

21 September 2012

Dear Sir or Madam

I have lived in Redhill my whole life and live just up the road from the Dog & Duck.

As I live very close to the pub I have been drinking there for many years, back to the days it was known as The Towers.

It is the only pub I drink in regularly as do all of my friends. I will often go there for darts on a Monday, for a quick pint on my own to watch the football or to meet up with friends after work or over the weekend.

The Dog isn't only one of Redhill's best pubs, it is also a very important place to many people. I have never had any problems in the Dog and do not believe there is any reason to justify the licence being revoked.

Yours faithfully

a ich

Ken Bishop

Dog and Duck Review

REIGATE & BANSTEAD COUNCIL
DATE RECEIVED
2 4 SEP 2012

Mr. S. CHHILLANG 25 GARLANDS RD. REDHILL SURRCY RIF 6 INX

DEAR SIR OR MADAM,

I WRITE RESARDING THE DOS & DUCK PUBLIC HOUSE REDHILL.

I AM SURE GREAT STEPS HAVE RECENTLY BEEN TAKEN BY THE LICENSEE TO RECTIFY ANY SUBSESTED DISCREPANCY IN THE LICENSING REGULATIONS.

I AS A FAIRLY REGULAR EGSTOMER OF
STEADY EMPLOYMENT, CAN CONTYTESTIFY TO
THE VASTLY IMPROVED CONFORTABLE, RELAXED
FRIENDLY AMBIENCE OF THIS PUBLIC HOUSE.
IT ITAS BEEN, IM SLAD TO SAY BUTTE A
LONG TIME SINCE I WITNESSED ANY VIOLENCE
BY THIS ESTABLISHMENT, ON ANY SUSSESTION
OF DRUG RELATED PROBLEMS, WHICH IF I
ITAD ANY KNOWLEDSE OF, I WOULD GIVETHIS

PUB O VGRY WIDE BOSTH INDEED.

ITS PROBOBLY NOT WELL KNOWN THAT FROM

TIME TO TIME, CHARITY FUSING RAISING EVENTS

PRE PRRANGED IN A SMALL WAY FOR SUCH

CAUSES AS I.S. HELP THE HEROES.

PLSO IN EVIDENCE IN THIS ESTABLISHMENT CUSTORGAS WITH OBVIOUS LEARNING DIFFICULTIES DIX FREGLY WITH THE PALE BUDIED IN A RELAXED UNTHDEATHORD PTINOSPHERE, AND ARE TREATED WITH RESPECT BY ALL. 0

THIS PUB HAS HAD GREAT TROUBLES IN ITS PAST OVER THE YEARS, DUE TO CENTAIN MANASEMENT ON FAILUNG OF. FT WAS A VERY GOOD PUB WHEN FIRST OPENED AS THE DOS & DUER, BUT AFTER A FEW YEARS SUNK INTO THE MBYSS. THIS PUR HAS GONE THROUGH A SLOW IMPROVED RECOVERY UNDER LICENSEE OWEN, PRANT FROM THE ODD UNFORSEEN BUIPP. BUT I FEEL, LIKE MANY OTHERS, IT HAS NOW COME BACK TO A VERY WELL ORGANISCO, CLEAN, SAFE, ACCOMMODATING PUB, THROUGH THE EVER INPROVING HARD WORK OF LICENSEE OWEN AND STAFF. I FEEL IT WOULD BE A SUGAT SHAME AND TRAVESTY TO REVOKE THE LICENCE NOW JUST BU ITS ON 175 WAY TO REACHING ITS TRUE POTENTIAL. SO I ASIL, ON BEHALF OF MYSELF AND MANY REGULARDIS WITU RESPOND TITIS ESTABLISHMENT A) BHAVEN, TO SIVE LICENSEE OWEN ASYMPATHETIE REVIEW.

Mark Coogan 18 Oliver Road Maidenbower RH10 7ZG

To whom it concerns,

I only drink in the Dog and Duck pub once or twice a week but I am always greeted with a friendly smile, great service and high quality drinks and food.

I would recommend that the people of the town all go and experience this fantastic pub and meet Owen and Jenny, if you do you will return again and again

Please keep this fantastic place open for the people of Redhill

Many Thanks

Mach Coogan

85 Lennox Court,
St. Annes Rise,
Redhill
Surrey
9th September 2012

Dear Sir,

I write to voice my concern over Surrey Police's decision to seek the revocation of the licence for The Dog and Duck Public House, High Street, Redhill. I believe there was a review undertaken in March of this year, after an increase in calls to police to the establishment.

The conditions of the review undertaken, apart from the removal of the then Bar Manager and installation of CCTV, were largely of a procedural and bureaucratic nature. Surrey Police obviously felt that putting various signs around the bar and toilets would act as a deterrent for illegal activities, I am not convinced this would have any effect at all.

What has made a significant change to the running of the establishment has been the change in the personnel and the inclusion of CCTV. As a regular customer of The Dog and Duck I have found Mr. Mahoney and the rest of the staff to be courteous and competent, who are nevertheless capable of nipping any trouble in the bud. The patrons that had been responsible for the overwhelming majority of the anti-social behaviour have now been excluded and therefore recourse to having to call out Surrey Police has dropped dramatically. Had the corrective actions implemented by Mr. Mahoney not been effective Surrey Police might have had ground for revocation, but the grounds stated seem of a largely petty, trivial and bureaucratic nature, which could be construed as a 'witch hunt' by members of Surrey Police. The witness statement given by PC Stevens seems to bear this out, as his statement and actions seem both confrontational and arrogant.

There have been persistent rumours of re-development of the area around Cromwell Road and I have a major concern that revocation of the licence for The Dog and Duck would lead to the building becoming derelict, which would be very convenient for the planners and this leads me to question whether this application is part of a hidden agenda regarding the re-development of the area.

As I have said I have been a regular customer in the Dog and Duck for several years and have seen a number of Licensees and Bar Managers come and go, some have been excellent ,some not so good. In my opinion Mr. Mahoney is one of the best managers the Dog and Duck has had.

The pub over the years has exhibited an eclectic mix of customers, which I believe is helpful in building a community spirit and it would be more than unfortunate if this was lost. Further the Dog and Duck has exhibited an inclusive policy with regards to customers with disabilities, not only from the bar staff, but from the regular customers as well. Over the years many charity events have taken place in the pub making significant contributions for various charities. This I hope is evidence for the benefit the Dog and Duck has given to the community at large.

In conclusion I believe the action taken by Surrey Police in this instance is not justified and therefore would like to see the application for revocation of the license for The Dog and Duck, High Street, Redhill rejected.

Yours Faithfully,

A J Faulkner

Janet Gulliver 57 Osborne Road Redhill RH1 2HX

Dear Sirs,

I pop into the Dog and Dog on my way home from work several evenings each week and I am always greeted with a friendly smile from the management and I then get to socialise with some lovely people in a great atmosphere.

Redhill is suffering from a lot of empty shops at the moment would closing this town down help the local community in any way? The answer is quite simply no.

Yours

Licensing Sub Committee 15 October 2012 Dog and Duck Review 77x BRIGHTON Road Redhill Jurrey RH16P5 Dear Sir/madam My Rame is Mark Hyland I have lived in redhill for the best part of 15 years and for 10 of those Jean have druck in the dog w duck pub

itsfull of Salt of the earth Poople and Always Greeted with a Smile I have made Many friends and met Many colourful characters.

I alsow have an Autistic Son and we religiously Go wito the dogn duck saturdays. for a Blass of 120 passion fruit and orange vice and d bas of chirps just to that he can show owen what NEW Lege or thomas the tank engine toy daddy brought for engine toy daddy brought for him please don't take this wim please don't take this

Red Licensing Sub Committee
15 October 2012

Annex 5
Dog and Duck Review

3 because 00000 from the community funding them
-selves bereft of previously
Valuable and indeed Vital tacilities. fact! Britain is losing it Eradit what boozer's at a Ecrrifying Rate ... According to CAMRA there's up to 56 Pob's closeing there door's forever every Monthoo

times are very tough for every one at the moment and things duat look much better for rext year what with the recession its Strange that a gentelman 1 Met J, yew ago brought me a book for my 40 respect birthday its by Robert the fressell, its called, the Ragged Housered Philanthropists it Jeems we are looding all the time we work hard pay our faxes why should we not have the choice to Go to our local pub-

Licensing Sub Committee
15 October 2012

MANUAL POWNER

BAMS

BAMS Imoke in Pub's any more and it I strange that the 10 cal Still Survives it (a vital) Part of the town ! We now have CCTV camers inside and out Security Door Staff I Would Just like to Jay that Jam Passionate about publifor Me, they represent a point of british culture that Goes back centuries however, the Many Good old british traditions the PUB is under attack"

People often forget that pook, Relviews? don't just sell Alcohol, they put So much back unto the local Community. I have witnessed how the pub has held social events and brought, the local community together behind a common cause as a result Thave made friends for life due to the existence of this local pub, it is a meeting Venue for both old and going Where the elderly can meet! oth friends and where youngston out friends and the evening.

can meet in the evening.

Sadly my load has become

Sadly my load has become

and the mid is try big and pack Review to be rammed into the coffin of our local Community. IN am era When Communities are becoming More distant I believe the Need for this pub as a focal Gathering point of the Community has become even More essential !! Sincerely MRM. Hyland

From: Ko Scherty 27 Crom well walk REDHILL Surrey RH115M

19 September 2012

Dear Sir er Madam,

Re: - Heating of appeal being held 24-9-12(a)-The threatened closure of yet another local public house in Redhill, the SOG and DUCK.

I am writing to request an explanation as to why the closing of my local public horiseisbeing considered, when there are so many reasons to colobrate it's existence after all these years of serving the public

Here are a few of the reasons why I'd appreciate, said put, to stay open. And no doubt, many other regulars feel the same.

- 1. It caters to all age groups, even more so now than in the past thanks to it's live music, its disco's, it's friendly atmosphere, it's selling of real good home cooked foodetc.etc.
- 2. It is easily accessable to us locals, I know "The Sun" is too but the "Soy and Suck" is a mite more intimate.
- 3. Our pubs cre disappearing at an alarming rate,

closures of public horises since the "Doy and Duck" has survived:

3a. Monson Arms

4. Causeway

5 Creyhound

6. Queens

7. Sultan

8. Locamotive

9. New Inn

10. Galton

11 British Legion.

12 constitutional club.

13 Noah's Arc

14 Summers Arms.

15 Dragon.

16 South Eastern.

17 Liquid & Envy.

18 Hying Scud.

19 Nags Head.

20 Prince Albert.

21. That's 18 reasons why the "Dog and Duck" reeds to stay in Redhill, its a local for locals, and many of us miss the above mentioned public houses and wonder - why loose another?

21. I haveldonking in this put for more years than I'd like to mention, but, I will mention that Therjoyed all these years of spending time out with people I know and I'm pretty seve all of the locals who frequent this put will totally agree, then, why, oh why change semething that doesn't need changing?

het's hoep it ever history and enjoy it in this present day. A place to meet locals in our local.

22. Where would you have me go if such a drastic action of closing the "Sogand buck" were to hapen? One of our ever increasing empty office blocks!

23. Where would the different generations of family s that still go to the "bog and Duck" to meet with their old and now aquainanos, family and friends go when they want to enjoy social get-togethers to either remenise or to find out the new and happening things that are going on locally?

I say, please keep this pub opens to many, it's an integral part of the Redhill community and it's closure would be another stab in the Heart for us.

I look forward to your reply.

Yours faithfully,

1680 f.J.

Keira O'Reilly 85 New Causeway Reigate Surrey RH2 7PP

Dear Sir/Madam, I have been coming in the Dog and Duck since I was young with my parents, I have made lifelong friends there and met some amazing people, shutting this pub down would be a travesty.

The Dog and Duck whilst being a great place to visit also provides a lot of business to shops and cafes at the bottom end of town.

I hope you make the right decision for the community.

Kind Regards

Gavin Kirby 57 Osborne Road Redhill RH1 2HX

I thought I would write a brief letter when I heard that someone was petitioning to have the Dog and Duck public house shut down, I have been using this pub for years and it is now better than it has ever been Owen and Jenny have really changed this pub with some great nights and some amazing food.

I met my girlfriend in this pub, I toasted the birth of my first child here and it is the acknowledged meeting spot for my family and friends.

Lets hope common sense prevails and this pub remains as it is.

Many Thanks

Gly

Leanee O'Reilly 85 New Causeway Reigate Surrey RH2 7PP

To Whom it may concern,

I would like to say that I have been drinking in the Dog and Duck pub for years, I have happily brought my family in here both day and night. The new landlord Owen has really changed the pub and its clientel and in my opinion it really is a hub of the local community.

Shutting this pub would really impact the people of Redhill

Yours Sincerely

Leane Preilly

D C McPherson

1 Brownlow Rd

Redhill

Surrey

RH1 6AW.

I am writing this letter because I am very concerned that the Surrey Police in conjunction with the Surrey Mirror appear to be carrying out a vendetta against the public house the Dog & Duck in Redhill.

Before the licencing review on the 30th of March 2012 the Surrey Mirror ran a front page article about the Dog & Duck. The article used information presumably supplied by the Surrey Police. On reading this it became apparent that the complaints had been sensationalised and were misleading. Quote, "The Dog & Duck in Redhill High Street had 36 incidents which needed police attendance". They highlight;

6 drugs related incidents

6 antisocial behaviour

6 accusations of assault

7 public order offences

7 other miscellaneous incidents

Which when I went to school added up to 32. The missing incidents are presumably so banal that they are not even included under miscellaneous. Equally they state; "Following call outs which date from July 1st 2011". The Dog & Duck didn't open until the 7th of July following a refurbishment. One wonders how this would hold up in court. Again a quote; "The call outs included allegations of assault, some of which involved door staff". Yes one of the door staff was arrested and released with no charges. So why was the allegation mentioned? Could this

be classed as misinformation? Which begs the question; how many of these call outs have resulted in a prosecution?

The resulting review caused the landlord Owen Mahoney to accept 11 conditions and 3 undertakings. Now it appears that the Dog & Duck is once more in dire straits. The police or perhaps inspector Haycock seeks to revoke the premises licence. The grounds of the revocation are; 8 conditions and 2 undertakings are being breached. Whilst this does appear totally unacceptable if one looks at each fault individually they are mostly minor oversights. The fact that only two door staff were on duty seems damming. However Mr O'Mahoney had done the SIA Course and passed but had not received the badge. This is an error of judgement and or knowledge of the fine print of the SIA rules.

All these issues have now been undertaken. I do feel that a friendly visit from the licencing officer to advise on any breaches or omissions would have been more productive. If Mr Mahoney had help and advice these problems could have been resolved thereby saving the Surrey Police, Local Council and Weights and Measures a considerable amount of time and expense. Equally at the review of March the 30th much was made of the amount of callouts over a period of months. However the police have made no mention of call outs on the Notice of Application. As these were the grounds for the review in March and they no longer appear a problem. Does this not suggest that Mr Mahoney has "got his house in order"? Despite making a few mistakes.

I would like to add that Mr O' Mahoney is a courteous and affable man. He runs a clean and friendly pub. It would be a crying shame that now all the issues have been resolved, his licence was to be revoked.

Dean Licensee persons

WHAT IS UP WITH The Police. I have been Drinking in the Bogand Duck For about 30 years now, years ago It was a Dangerous Place, there were Fights nearly every night. Now It Has become a Friendly place to Drink, The Police want to shut it, why?. My sisten and girlfriend so in Evere quite offen on their own and feel quite SAFE, even without me. I has never seen any drug Dealing or Fighting there For a Few years it has become a very Friendly pub with very pleasant staff, or there is a bit OF BAD LANGUAGE, but what can you expect from buildern but never any trouble, 1 Just wondened why the police want to close it Down? why close a nice Friendly pub, we need a pub with a good atmosphere and nice people, so Don't close our Local

Thank you For listening

yours sear of Doherty

NO 2 DELABORE RD MERSHRUM

> Surrey RH13BP

MR.S.L. PRIOR
131 GARLANDS ROAD
REDHILL
RHI 6HQ

Dear Sir or Madan,

been brought to try attention that the Dog and Duck in Redhill is howing it license reviewed. As a regular custoner over several years I would like to say that the pub offers many people a place to relax and enjoy a drink amongst friends. I also believe that the pub is being run in a correct and appropriate way by the current landlord.

Should the Dog and Duck lose it license it would represent a serious blow to the local. Community.

regards.

Ms Alice Kate Reid

St. Anne's Rise

Redhill

Surrey

RH1 1AD

21 September 2012

Dear Sir or Madam

The 'Dog and Duck' public house has been my local for almost 10 years and I have known it to change management a few times during this period.

I visit the 'Dog and Duck' frequently, possibly up to 4 or 5 times a week at different times of the day. I occasionally pop in for lunch or after work as it is situated conveniently close to the office I work in.

I feel comfortable having a quiet drink alone, with friends or with family members who have visited the pub on a number of occasions. The Landlord, manageress and staff have created an atmosphere that is great to relax in. Customers are always greeted with a smile and a chat, and the customer service is second to none.

I have met a number of people in this pub who have become close friends over the years and I think it would be a travesty for one of the oldest and most popular pubs in the town to be closed down. I have never felt unsafe or uncomfortable in the 'Dog and Duck' and neither have my friends or family.

In closing, I would urge you not to revoke the licence or close the 'Dog and Duck'.

Yours faithfully

Alice Reid

Steve Taylor 89 New Causeway Reigate Surrey RH2 7PP

Dear sirs,

I read with great disappointment that you are trying to shut down the Dog and Duck public house.

This is a great asset to our local community in that it provides both employment to the local community and a also a great place for local people to eat, meet and greet their friends and family.

Ihave been coming to this pub for years and have always enjoyed the high quality of both the food and service.

Losing the pub will increase unemployment in the town and decrease the quality of the town centre.

Regards

Margret Wells 20 Yoeman Way Redhill RH1 5BL

20th September 2012

Dear Sir/Madame,

I am writing this letter to object the taken to revoke the premise license of the Dog and Duck public house. I have read the notice which is display on the front window of the public house and I find it absurd to think that one of the oldest public houses in Redhill faces closure over what seems to me as a trivial pursuit of who is in charge.

Since The Dog and Duck closed to restaff there has been much change in the running of things. Things seem to be a lot calmer and a lot friendlier. Staff are always accommodating and the landlord Mr O'Mahoney is a lovely man that cares to for his customers and staff. It is the best I have ever seen it.

This public house has been an important part of my life throughout the years, I have made many friends that I will never forget, and hopefully they will never forget me. It has created a stable rock in my life, as I am getting older now and lose my husband a few years back. It makes me feel I am not alone. To lose this establishment would a crying shame as it means so much to so many people, including me.

Kind Regards,

M. Welly

Margret Wells